

**NEW ORLEANS COMMUNITY
RESOURCE GUIDE
FOR RESISTANCE AND RENEWAL**



DECEMBER 2020 EDITION

Welcome!

This community resource guide has been compiled with the intention of increasing public access to services that are free or low-cost in the New Orleans area. Most listings are for services located in Orleans & Jefferson parishes, although select state and nationwide services have also been included.

Listed resources were contacted by phone and asked to verify the information listed. Organizations were specifically and intentionally asked about funding options for uninsured patients, the availability of Spanish translation services, and their ability to provide services for transgender and non-binary patients. Available transgender and non-binary services have been incorporated throughout and can also be found in a dedicated section of this guide.

In the interest of maintaining a portable size for this guide, many listings direct folks to call for more information, or refer to an organization's website.

This guide is a 2020 update based on information compiled by staff and volunteers for the REACH NOLA/Common Ground Health Clinic Community Resource Guide from 2006-14, and working directly from the 2019 edition, which sourced information compiled by volunteers at the Center for Ethical Living & Social Justice Renewal, as well as the Transgender and Gender Non-Conforming NOLA Resource Guide produced by Dr. Jennifer Glick and Dr. Robin Ivester. This edition has been produced entirely by volunteers and is not affiliated with any organization or institution. It has been produced as a public service by volunteer community members and is available free of charge to all people.

This guide is available for download on the following websites:

www.antigravity.com

www.imaginewaterworks.org

Contact us with questions, additions, requests,
and offers to volunteer or collaborate:

Coleen Murphy, coordinating organizer, at NOLAresourceguide@gmail.com

Acknowledgements

Many people did the work of making this edition of the resource guide possible!

Thanks are due to the Endowment Fund of Community Church Unitarian Universalist for funding the printing of the first 1,000 copies, to the Re/Pro Community Photocopier project for making the photocopying experience affordable and beautiful, to the crew at St. Coffee for housing Re/Pro so hospitably, to Antigravity and Imagine Water Works for digital distribution, and to many New Orleanians committed to community care and harm reduction, including but not limited to: Nora Fuller, Elizabeth Gelvin, Ida Aronson, Ruth Idakula, Katelyn Boyles, Zoe Krulak-Palmer, Alix Jason, Juliana Sanrame, Kayla Riley, Izzy Hermantin Kim Burritt, Mike Marina, Sarah Watson, April Martin, Erika Zucker, Brooke Boudreaux, Anne van Schooneveld, Vinay Krupadev, Walesa Kanarek, Leyla Aleman, Martha Sarfaty, and even more lovely folks connected to the New Orleans Abortion Fund and New Orleans DSA, and probably you.

Finally, love and appreciation to Harriet Burbeck for the cover art. Beauty matters!

About Using This Guide

Most agencies that state they have a sliding scale require proof of income (check stubs, W2 forms, letter from person supporting you and their check stub, etc.). Usually they will require an ID and/or a utility bill to verify your address.

If you have a question about costs, services or eligibility, call ahead.

About the Affordable Care Act aka "ObamaCare"

Information on accessing programs connected to the ACA is changing too rapidly for a printed update to be useful. Local locations for in-person health care assistance can be found at localhelp.healthcare.gov

About COVID-19

As of this printing, the pandemic is ongoing and information changes rapidly. The City of New Orleans is providing frequent updates on testing sites, meal programs, and other

Covid-specific resources at ready.nola.gov

When calling an individual agency, ask them about their Covid-specific requirements.

Table of Contents

Basic Needs Assistance (case management, clothing, utilities)	Page 4
Primary Health Care Clinics	Page 7
Mental Health	Page 15
Dental & Eye Care	Page 22
HIV / AIDS & STIs	Page 24
Reproductive Health	Page 27
For Transgender and Gender Non-Conforming People	Page 32
Food Access (meals, groceries, food justice)	Page 34
Hospitals	Page 39
Prescription Assistance	Page 41
Addiction & Substance Use Services	Page 43
Anti-Violence Resources (domestic abuse, sexual assault)	Page 51
Shelters & Housing	Page 54
Disability Access & Justice	Page 57
Employment	Page 61
Community Support & Education (wellness, advocacy, literacy)	Page 63
For Formerly Incarcerated People	Page 72
Justice & Legal Aid	Page 74
Disaster Relief, Recovery & Rebuilding	Page 79
Hotlines	Page 81

Basic Needs Assistance

Broadmoor Improvement Association

504-249-5130 wellness@broadmoorimprovement.com www.broadmoorimprovement.com

3900 General Taylor, New Orleans (Broadmoor)

Office hours M-Sat 9-5, Food Pantry Mon 10-12 & Wed 1-3

Social services, health and wellness programs, counseling services on sliding scale, SNAP assistance and food pantry. Services are offered from different locations in the neighborhood. Food pantry Wed 1 - 3 PM at 2021 S. Dupre. Food pantry is open to undocumented immigrants.

Free; Call for appt. *Spanish spoken? Y, upon request*

Catholic Charities Archdiocese of New Orleans

504-523-3755 TOLL-FREE 1-866-891-2210 FAX: 504-523-2789 www.ccano.org

Twitter at twitter.com/cathcharitiesNO Facebook at www.facebook.com/cathcharitiesNO

1000 Howard Avenue, Suite 200, New Orleans, LA 70113-1942

Umbrella agency of diverse programs and ministries delivering health and human services to the poor and vulnerable. Catholic Charities services are rooted in the eight civil parishes of the Archdiocese of New Orleans, with food and nutrition services benefitting the entire state of Louisiana. Call or visit online for more info.

Spanish spoken? Y, through Immigration and Refugee Services 504-310-6875

Community Resource & Referral Center

504-412-3700

1530 Gravier St., New Orleans, LA

M-F 7:30-4

Multi-agency day-center with many service providers & services, including showers, restrooms, laundry, bus fare assistance, Traveler's Aid, Homeless Veteran's Program, Pro Bono Project, Volunteers of America.

Free for homeless; Walk in *Spanish spoken? N*

Drop In Center

504-827-1071, Clinic: 504-584-1112,

medicine.tulane.edu/centers-institutes/tulane-drop-center

1461 N. Claiborne Ave, New Orleans, 70116

Call or drop in for current schedule and for group and case management times.

Serving homeless and at-risk youth ages 14-24, including youth who are transgender and non gender-conforming.

Harm reduction philosophy. Day center with food & clothing closets, daily counseling & mental health services, case management, mail, laundry, internet access, crisis management, HIV/STI testing, check ups, immunizations.

Therapy groups and individual counseling available (LCSW on site).

Free; Walk in *Spanish spoken? N*

Harry Tompson Center at Rebuild Center

504-273-5547, www.harrytompsoncenter.org

1803 Gravier St., behind St. Joseph's, New Orleans, 70112

M-F 7:30 -2:30

Services are limited and changing due to Covid – call or check website for updates

Showers: M-F 8AM-12:00 PM; Phone room daily 8AM-12:30PM and 1:15-2:30; Restroom facilities daily; Legal Aid:

M & W 8-9 AM; Notary Services: T, W, Th 12:30 PM; Medical Services coordinated TWF 10-1 (for the homeless only; first come, first served; not a clinic); Hygiene kits distributed daily at 8AM (one/week; 30 distributed daily).

Free; Walk-in OK *Spanish spoken? N*

Hope House

504-525-2561 fax 504-525-0011

916 Saint Andrew St., New Orleans (Irish Channel), 70130
M W F 9-1; T-Th 9-4; After School Program M-F 3:30-6:30.

Food, rent and utility assistance (direct aid program for residents of 70130 only);

Coffeehouse MWF 9-11:45 AM: Free coffee and pastries; Newspapers, magazines and books; Computers and internet access.

Adult Learning Center M-Th 9-1: Literacy, GED, computer training, career development; ACT, SAT preparation;

After-school youth program: Recreation, field trips, homework help, Tulane University volunteers. Prison Ministry:

Visits with people at Orleans and Angola prisons. Education for justice: workshops on poverty and justice, High school, college, church, and civic groups.

Free; Call for more info *Spanish spoken? N*

JeffCAP (Jefferson Community Action Programs) Community Centers

504-736-6900 www.jeffparish.net/index.aspx?page=416

1221 Elmwood Park Blvd., Suite 402, Jefferson, 70123

M-F 8:30-4:30

Centers assist residents of Jefferson Parish with: emergency food assistance, housing counseling, low income rent/mortgage & utility assistance, and first time homebuyer training. Must meet eligibility & income requirements, and provide proof of income & ID. Call or check website for list of locations.

Free if qualified. Call for appointment or walk-in *Spanish spoken? Y, Se habla espanol, call ahead*

Kingsley House - Adult and Senior Center

Uptown 504-523-6221 New Orleans East 504-240-2264 www.kingsleyhouse.org

Uptown: 1600 Constance St. New Orleans East: 5646 Reed Blvd. Ste 160, New Orleans

M-F 8-5

Activities and recreation for adults and seniors; breakfast, lunch and snacks provided. Additional programs: early head start (ext 179), preschool (ext 179), and summer camp (ext 188). All services available to transgender and gender non-conforming people.

Appt. Only *Spanish spoken? Y*

Lantern Light at Rebuild Center (CCANO program)

504-273-5573 www.stjosephchurch-no.org/rebuild.htm

1803 Gravier St., New Orleans, 70112

M-F 8 -2:30

All services currently provided in the parking lot due to Covid. Many services for homeless people, including: Lunch served 1 PM M-F; Prescription Assistance Daily 1:30; Food bank for area residents 1st & 3rd Fridays 9:30-10:30 AM (must bring state ID, Proof of income and copy of lease); Call for info on additional services.

Free; Walk-in or appointment *Spanish spoken? N*

Mary Queen of Viet Nam Community Development Corporation

504-255-9170

4626 Alcee Fortier Blvd, Ste E, New Orleans (East), 70129

M-F 9-5

Interpreting & Translation services. Medicare/Medicaid/Food Stamp enrollment applications. Community & workforce development. Technical assistance with enrollment in healthcare marketplace. Food bank through Second Harvest.

Free; Walk ins welcome *Spanish spoken? N, Vietnamese spoken*

St. Luke Community Center Good Samaritan Ministry

985-641-6421 www.saintlukeslidell.org/goodsams

910 Cross Gates Blvd., Slidell, LA 70461

M-Th 1:30-4, T-F 9:30-12, F 1-3:30

Serves zip codes 70122, 70126, 70127, 70148. Case management, food, diapers, and referrals for Slidell residents.

Financial aid by appointment.

Free; Walk-in or appt. *Spanish spoken? Y*

St. Peter Claver Church

504-822-8059, fax 504-822-9251, food pantry 504-827-0707

1910 Ursulines Ave., New Orleans, 70116

M-F 9-5 office hours

Direct assistance & Food Pantry available to residents with boundaries of Claiborne to Broad, Ursulines to Esplanade. Food Pantry T & Th 10-2 at Sankofa Center, 1839 St. Philip

Free; Walk in *Spanish spoken? N*

Sojourner Truth Neighborhood Center

504-827-9963 www.facebook.com/SojournerTruthNOLA

2200 Lafitte, New Orleans, 70119

M - F 8-7, Sat 9-1

Asset/strengths based approach to service delivery and client/resident engagement and learning organization model for organizational structure.

Family Strengthening services offered at STNC include Wealth & Asset Development (financial literacy, homeownership counseling, credit counseling, employment assistance & career counseling, resume development, employment information and resource sessions, after school tutoring, GED & literacy referrals); our Community Technology Learning Lab; and Health & Wellness (senior citizen club, health workshops, health referrals, exercise classes, nutrition discussion groups, tennis court use, etc); Family Stabilization services include case management & basic needs information & referral. Community Building (meeting & event space, Lafitte resident council community & resident support, advocacy & policy workshops & initiatives, neighborhood conferencing circles). Center membership is free & encouraged.

Free; Call ahead to confirm services *Spanish spoken? N*

Total Community Action

504-324-8609, 504-822-7181 www.tca-nola.org

1420 S Jeff Davis Pkwy, New Orleans, 70125

M-F 8:3-4:30

Connects people in Orleans Parish to many assistance programs, including: Utilities, weatherization, counseling, food pantries, employment, tax assistance, homeless prevention, summer youth programs.

Free; Call for appt.

United Churches of Algiers

504-361-1661

1111 Newton St (in Arthur Monday Bldg.), Room 109, Algiers

M-Th 7-11 AM

Assists families and persons (including transgender and gender non-conforming) in crisis with basic needs: utility assistance, food, ministry, welfare and legal referrals, and referrals to other private and public entities. Food bank for Algiers residents (1 visit per month). Thrift shop, GED program.

Free; Walk in, Only first 25 people seen, arriving early recommended.

Spanish spoken? N

Primary Care Clinics

504 Health Net

(504) 206-6275 or (504) 507-5112

healthyhospitality.com or 504healthnet.org

Directory of primary care clinics in Greater New Orleans

Access Health Louisiana Primary Care Clinics

Patient line, all locations 866-530-6111 accesshealthla.org

Access Health Belle Chasse

504-398-1100

8200 Highway 23, Belle Chasse, 70037

M-Th 8-4:30, F 8-12

Adult & Pediatric Primary Care, Family Planning, Gynecology, Health Education, Pharmacy Assistance, enrollment in GNOCHC & Medicaid. Appointment only Telehealth appointments available including for Covid-19 screening. GNOCHC, Medicaid, Medicare, private insurance, sliding scale based on income &

family size (\$15 minimum)

Spanish spoken? Y, also Arabic (call ahead)

Access Health Primary Care at Pythian

504-226-2976

234 Loyola Ave Suite 300B new orleans 70112

M-Th 8-4;30, F 8-12

Adult Primary care, behavioral health, HIV/STI/Infectious Disease, enrollment in GNOCHC & Medicaid.Appointment only. Telehealth appointments available including for Covid-19 screening.

GNOCHC, Medicaid, Medicare, private insurance, sliding scale based on income & family size (\$15 minimum)

Spanish spoken? Y, via language line

Access Health St. Bernard Community Health Center

504-281-2800

8050 W. Judge Perez Dr., Ste 1300, Chalmette, 70043

M-Th 8-7; Limited staff F 8-2; Sat 8-2

Adult & Pediatric Primary Care, Family Planning, PAP exams, referrals for Podiatry, Nutritional Counseling, Health Education, Pharmacy Assistance, Pediatric Services, enrollment in GNOCHC & Medicaid.Telehealth appointments available including for Covid-19 screening.

GNOCHC, Medicaid, Medicare, private insurance, sliding scale based on income & family size (\$15 minimum)

Spanish spoken? Y, via language line and in person

Access Health South Broad Community Health Center

504-309-5061

accesshealthla.org/location/south-broad-new-orleans

3300 S Broad, New Orleans, 70125

M-Th 8-4:30, F 8-12

Adult & Pediatric Primary Care, Family Planning, Gynecology, Health Education, Pharmacy Assistance, enrollment in GNOCHC & Medicaid. Appt only. Telehealth appointments available including for Covid-19 screening.

GNOCHC, Medicaid, Medicare, private insurance, sliding scale based on income & family size (\$15 minimum)

Spanish spoken, Yes via language line

Children's Hospital Kids First Tiger Care Pediatric Clinic

504-299-9980

1661 Canal Street, Suite 1200, New Orleans, 70112

M-F 8-5

Comprehensive pediatric care, including Adolescent Health Clinic providing primary care and consult services for adolescents up to age 21, including reproductive health services: STD screening, diagnosis, treatment and contraception.

Sliding Scale for uninsured (\$85-185), Medicaid, private insurance. Appts preferred

Spanish spoken? Y, Physician W & F afternoons, language line

Common Ground Health Clinic

Clinic (504) 265-0207 cghcnola.org

441 Wall Blvd., Gretna, LA 70056

M - Th 8-5

Adult primary care services, including physicals, prescriptions, lab tests, Medicaid applications, wellness & educational events.

Sliding scale beginning at \$25, Medicaid, Medicare, major insurance; Appt. & walk-in

Spanish spoken? Y, Se habla espanol

Crescent Care Health

504-207-CARE (2273), Toll Free: 844.315.CARE (2273) crescentcarehealth.org

1631 Elysian Fields Ave.

M-F 8-5

Clinic with primary care, pediatrics, behavioral health, dental, preventative services, HIV services, transgender health, women's health, hepatitis C services, legal, insurance enrollment.

Sliding scale based on income; call for appt.

DePaul Community Health Centers (formerly Daughters of Charity)

For all locations: 504-207-3060www.depaulcommunityhealthcenters.org

DePaul Community Health Center - Algiers

(504) 362-8930 Phone (504) 362-8486 Fax

3215 General Meyer Ave. New Orleans, LA 70114

M-F 8-5

Adult, pediatric, adolescent and geriatric primary care services including immunizations, physicals, podiatry, mental health, PAP smears, prenatal care, pharmacy, optometry, and STI and HIV testing; Dental program.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in (if available). *Spanish spoken? Y*

DePaul Community Health Center - Carrollton

(504) 207-3060 Phone (504) 207-3067 Fax

S. Carrollton, New Orleans (Mid City), 70118

M-F 8-5

Adult, pediatric, adolescent and geriatric primary care services including immunizations, physicals, podiatry, mental health, PAP smears, prenatal care, pharmacy, optometry, and STI and HIV testing; Dental program.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in (if available). *Spanish spoken? Y*

DePaul Community Health Center - Gentilly

(504) 282-0089 Phone (504) 282-2213 Fax

100 Warrington Dr. New Orleans, LA 70122

M-F 8-5

Primary and Preventive Care, Pediatrics, Pharmacy, Women's Health (OB/GYN and Prenatal Care), Dental, Behavioral Health, Lab, Medicaid Enrollment, Medicare Enrollment Assistance.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in (if available).

DePaul Community Health Centers - Gretna

(504) 367-8777 Phone (504) 367-0133 Fax

1301 Whitney Ave. Gretna, LA 70056

M-F 8-5

Primary and Preventive Care, Pediatrics, Medicaid Enrollment, Medicare Enrollment Assistance, Lab, Behavioral Health.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in, if established patients.

DePaul Community Health Centers - Higgins

(504) 948-2873 Phone (504) 948-9292 Fax

3303 Higgins Blvd. New Orleans, LA 70126

M-F 8-5

Primary and Preventive Care, Pediatrics, Medicaid Enrollment, Medicare Enrollment Assistance, Lab, Behavioral Health.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in, if established patients.

DePaul Community Health Centers - Kenner

(504) 468-4437 Phone (504) 464-1386 Fax

3715 Williams Blvd., Suite 220 Kenner, LA 70065

M-Th 8-5 F 8-1

Pediatrics, General Medicine, Medicaid Enrollment, Medicare Enrollment Assistance

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in, if established patients.

DePaul Community Health Center – Metairie

(504) 468-4437 Phone (504) 464-1386 Fax

111 N. Causeway Blvd. (same bldg. as the Jeff. Parish Health Unit), 70001, Metairie

M-F 8-5

Adult, women's and pediatric primary care including vaccinations, lab tests, TB testing, HIV and STI testing, discounted pharmacy.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in, if established patients. *Spanish spoken? Y*

DePaul Community Health Center - New Orleans East

(504) 248-5357 Phone (504) 248-5377 Fax

5630 Read Blvd., Suite 550, New Orleans (East), 70127

M-F 8-5 Sat 8-2

Adult, women's and pediatric primary care including vaccinations, lab tests, TB testing, HIV and STI testing, dental.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in, if established patients. *Spanish spoken? Y*

DePaul Community Health Centers - Prytania (Pediatrics only)

(504) 899-5437 Phone (504) 889-8668 Fax

3600 Prytania St. New Orleans, LA 70115

M-F 8-5

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in, if established patients.

DePaul Community Health Center-Saint Cecilia

(504) 941-6041 Phone (504) 941-9991 Fax

1030 Lesseps St., New Orleans, 70117

M-F 8-5

Adult, pediatric, adolescent and geriatric primary care services including Immunizations, physicals, diabetes & cholesterol care, PAP smears, and STI & HIV testing.

Sliding Scale for uninsured (\$35 minimum), Medicare, Medicaid, Private Insurance; Appt and some Walk-in (if available). *Spanish spoken? Y*

Drop-in Clinic at Covenant House (Tulane University)

504-584-1112 medicine.tulane.edu/centers-institutes/tulane-drop-center/location 611 N. Rampart St. (front entrance), New Orleans, 70112

Family Planning/reproductive health M-W 5-, Sat 9-1, Transgender youth anytime. For children 16 and under:
Mondays - Fridays 9am - 12pm
Drop-In Clinic - for adolescents ages 14-23, specializing in homeless youth Mondays - Fridays 1pm- 4pm
Free, Medicaid; Appointments preferred *Spanish spoken? N*

Excelth Family Health Center - Algiers

504-526-1197, 504-526-1190

4422 Gen. Meyer Ave, Ste 103, New Orleans (Algiers), 70131

M-W 7-5, Th & F 8-5

Pediatric, adolescent and adult primary care services, including immunizations, well-woman visits, chronic disease management and lab services; Behavioral Health for Adults; GNOCHC Provider; Social Services; Certified Medicaid Application Center; Podiatry.

Minimum \$25 for first visit and \$15 thereafter for uninsured w/ sliding scale (with 2 paycheck stubs), additional fees for labs. \$10 co-pay for Medicare. Some private insurance.

Spanish spoken? Y, and Arabic spoken M, T, W

Excelth Family Health Center - Gentilly

504-620-9868, fax 504-620-9888, www.excelth.com

2050 Caton St., New Orleans (Gentilly), 70122

M-Th 7-6, F 8-5

Pediatric, adolescent and adult primary care services, including immunizations, well woman visits, podiatry, chronic disease management and lab services, transgender-specific care; Behavioral Health services for Children, Adolescents, Adults and Families

Sliding Fee scale for uninsured (\$25 minimum fee, must bring proof of income). Set fees for laboratory tests and some procedures. Medicare accepted. Appts only

Spanish spoken? N

Excelth Family Health Center - New Orleans East

504-620-0500 www.excelth.com

9900 Lake Forest Blvd., New Orleans (East)

M-F 8-5

Pediatric, adolescent and adult primary care services, including immunizations, dental care, well woman visits, chronic disease management and lab services, transgender-specific care; Behavioral Health services for Children, Adolescents, Adults and Families

Sliding Fee scale for uninsured (\$25 minimum fee, must bring proof of income). Set fees for laboratory tests and some procedures. Medicare accepted. Appts/Some Walk-ins accepted *Spanish spoken? Y*

Health Care for the Homeless Program

504-658-2785 www.nola.gov/health/homeless/

2222 Simon Bolivar Ave, 2nd Fl., New Orleans, 70113

M-F 8-4

Comprehensive program offering primary medical care, dental care, pharmacy. Also at Community Resource Referral Center, 7530 Gravier St.

Services free if homeless; also Medicaid, Medicare, sliding scale based on income. Call or walk-in to fill out paperwork for appt. *Spanish spoken? Y*

Jefferson Community Health Care Center- Avondale

504-436-2223, <http://jchcc.org>

3932 US Highway 90 W, Avondale

M & T 8-5; W 8-7 (last patient at 6:20); Th 8-5; F 8-2

Adult and pediatric care, including vaccinations, PAP smears/family planning, STI and HIV testing. Specialty services are podiatry, general dental and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Sliding scale for uninsured (\$20-\$110). Medicaid, Medicare, and Private insurance. Appt preferred, Walk-in OK (recommended arrival by 7:50 AM).

Spanish spoken? Sometimes

Jefferson Community Health Care Center- Kenner

504-463-3002, Family Dental Services 504-347-8377, 504-762-8921 www.jchcc.org

2552 Williams Blvd., Kenner, LA 70062

M-W 8am - 5pm Th 7am - 6pm F 7am - 2pm

Adult and pediatric care, including vaccinations, PAP smears/family planning, STI and HIV testing. Specialty services are podiatry, general dental and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Sliding scale for uninsured (\$20-\$85) not including lab costs. Medicaid, Medicare, and Private insurance. Appt or Walk-in at 7:30 AM *Spanish spoken? Sometimes*

Jefferson Community Health Care Center- Marrero

504-371-8958, Family Dental Services 504-347-8377, 504-762-8921 www.jchcc.org

7017 Lapalco Blvd., Marrero, 70072

M-W 8-5; Th 8-7 (last patient at 6:30); F 8-2

Adult and pediatric care, including vaccinations, PAP smears/family planning, STI and HIV testing. Specialty services are podiatry, general dental and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Sliding scale for uninsured (\$20-\$85) not including lab costs. Medicaid, Medicare, and Private insurance. Appt or Walk-in at 7:30 AM *Spanish spoken? Sometimes*

Jefferson Parish Health Unit (A)

504-838-5100, regional office 504-599-0100

111 N Causeway Blvd., Metairie

Hours M, T, F, 7:30-4:30

STD testing and treatment, vaccinations for children, pregnancy testing, family control, breast exams, environmental health services, WIC, TB and HIV/AIDS testing and treatment. Must bring a picture ID, proof of where you are living.

Sliding Scale depending on service. Appt. only; Walk-in for STD services

Spanish spoken? Y, language line

Jefferson Parish Health Unit (B)

504-349-8802 1855 Ames Blvd., Marrero

W-F 8-4:30

STD testing and treatment; immunizations for up to age 18; pre-natal care; planning; PAP smears; birth control; breast exams; WIC; TB and HIV/AIDS testing and treatment. For environmental health services, call 504-349-0092.

Free & Sliding Scale depending on service; Mostly Appt., Some Walk-ins.

Spanish spoken? Y, language line

LSU Family Medicine - Oschner

504-471-2750 200 W Esplanade Ave., Ste. 412, Kenner, 70065

M-F 8:30-5

Complete adult and pediatric primary care, including pre-natal care, adolescent care, PAP smears, STI testing.

Photo ID required.

Sliding Scale (\$30 minimum, proof of income required), Medicaid, Medicare, some private insurance; Appt. only

Spanish spoken? Y

Luke's House

504-444-7879 www.lukeshouseclinic.org

2222 Simon Bolivar Ave, New Orleans, 70113

T & Th 5-8 PM

Primary care for adults (including basic lab tests), spiritual health counseling, mental health counseling, referrals, vaccinations, prescription assistance. Thursday clinic includes bilingual (Spanish-English) providers.

Free; Appointment only due to Covid

Spanish spoken? Y, always on Thursdays, sometimes on Tuesdays

New Orleans East Louisiana Community Health Center (NOELA)

Adults 504-255-8665, Pediatrics 504-309-8390 www.noelachc.org

13085 Chef Menteur Hwy, New Orleans (East), 70129

M-F 8–5, Sat 8am–12pm. Call for after hours services.

Adult primary health care services, including women's health (OB/GYN), mental health, social services, diabetes classes, pharmacy assistance. Pediatrics across the street at 14401 Chef Menteur Hwy, Ste C.

Sliding scale for uninsured based on income. Medicaid, Medicare, some insurance.

Appt preferred, walk-ins OK *Spanish spoken? Y, Se habla espanol & Vietnamese*

New Orleans Musicians' Clinic (part of LSU Healthcare Network)

504-412-1366, fax 504-412-1298, www.neworleansmusiciansclinic.org

3700 St. Charles Ave, 2nd Fl., New Orleans, 70115

M-F 8-5

Professional musicians, and their families living in the greater metro New Orleans area are eligible for the following medical services: health assessments, primary care, including OB/GYN, mental health, and social services information and referrals.

\$10 per person, also Medicare, Medicaid, private insurance; Appt only, call to begin enrollment.

Spanish spoken? N, French, ask for Katherine Lasperches

Odyssey House Health Clinic

504-821-9211, www.ohlinc.org/medical-clinic

1125 N Tonti St. (& Gov. Nichols St.), New Orleans, 70119

M-F 8-5

Primary adult health care, including labs, TB tests, flu vaccinations and mental health. See Addiction Services section for info on additional programs.

Sliding scale fee to those in treatment, homeless or w/out income (proof required); no one turned away. lab costs vary. Walk-in OK. *Spanish spoken? Y*

St. Charles Kenner Community Health Center

504-712-7800 www.stcchc.org

1401 W. Esplanade, Ste 108A, Kenner

M-Th 8-4, F 8-12

Complete pediatric and adult primary care services, including PAP smears, social work.

Sliding scale for uninsured (\$15 min. for first visit, \$10 for established patients);

Medicaid, Private insurance. Appt. only *Spanish spoken? Y, Se habla espanol*

St. Thomas Community Health Center

504-529-5558, 504-529-8840 fax, www.stthomaschc.org

1020 St. Andrews (at Magazine St.) Additional locations (same phone #): 2405

Jackson Ave, Bldg B, Ste 222, 1200 LB Landry Ave in Algiers, and 3943 St. Bernard Ave.

M-F 8-5

Adult and pediatric primary medical care including OB/GYN, STI and HIV testing, optometry, diabetic clinic, lab services, mental & behavioral health, and referrals.

Specialty Services: LA Breast Cancer Screening (mammograms) M-F 8-4:30, some Saturdays (call to check).

All forms of insurance, Medicaid, Medicare. Sliding scale for uninsured, \$30 minimum. Mammograms are free for ages 40+. Glasses, \$35. Call at 8AM for same day/next day appt. or walk-in. Appt. required for eyeglasses. *Spanish*

spoken? Y, for medical services, Se habla espanol

Veteran's Health Care System of S.E. LA

1-800-935-8387, 504-412-3700 www.neworleans.va.gov

2400 Canal St., New Orleans

M-F 7:30-4:30

Primary care M-F 7:30-4, Urgent care 8-5; Serves only veterans. Primary care, mental health, dental services, prescriptions, pharmacy. Bring VA ID.

Fees & Rx vary according to income. Appt. preferred, urgent care walk-in OK

Spanish spoken? N

Mental Health

ACIDOM Medical Services, LLC

504-340-8880, www.acidomgroup.com

931 Westwood Drive., Suite E, Harvey, 70058

Monday- Friday 8:00am-3:00pm

TELEHEALTH ONLY due to Covid

Mental health services to children/adolescents ranging from ages 4-17 and adults, 18-64. Our Professional Services includes Clinical Assessments, Psychiatric Evaluations, Service Planning, Community Psychiatric Supportive Treatment (CPST), Individual Counseling and Intervention, Parent/Family Intervention (Counseling), Psychosocial Skills Training (Youth), Crisis Intervention, and Medication Management. Treatment Areas: Depression, Anxiety, Bipolar, Thought Disorder, Anger Issues, Dual Diagnosis, Unresolved Grief, Emotional and Behavior Disorders, Post Traumatic Stress Disorder (PTSD), and Attention Deficit Hyperactivity Disorder (ADHD).

Medicaid only, no sliding scale available.

Spanish language interpretation available by request.

Assertive Community Treatment

504-247-9120, www.rdh.org

1901 Westbank Expressway, Suite 550, Harvey LA 70058

Monday-Friday 8:00am-5:00pm

Multidisciplinary, recovery oriented team, which provides in-home treatment to adults diagnosed with a serious mental illness. ACT is designed for individuals who are not able to have their needs met in traditional outpatient settings. The ACT Team includes Psychiatrists, Nurses, Mental Health Professional, Addiction Counselors, Vocational Specialists and Peer Specialists. Medicaid; LCS (Louisiana community service) slots limited. LCS allows for Medicare or uninsured patients.

Spanish language interpretation available by request.

Beacon Behavioral Health

504-581-4333, www.beaconbh.com

3200 Ridgelake Dr., Ste 100, Metairie 70002

Monday- Friday 8:00am-4:30pm

Outpatient group therapy for adults, including elderly, to improve or maintain an individual's ability to function as well as alleviate symptoms that may significantly interfere with functioning in at least one life domain (familial, social, occupational and/or educational). Not equipped to work with transgender and non-binary patients-- sends client referral to Crescent Care for trans/nb safe group therapy.

Most commercial insurance accepted; Medicaid, United healthcare, Aetna, Healthy Blue.

No Spanish language interpretation available.

Celebration Hope Center

504-833-4673, www.celebrationhopecenter.org

1901-B Airline Dr., Metairie, 70001

Monday-Thursday 9:00am-6:00pm

Faith-based program offering group, individual and couple counseling sessions; support groups including mental health & substance abuse. Sliding scale available with a minimum payment of \$30. Insurance accepted-- Blue Cross Blue Shield and United Healthcare.

No Spanish language interpretation available.

Children's Bureau

504-525-2366, www.childrensbureauola.org

After hours emergencies: (504) 269-2673

2626 Canal St., Ste 201, New Orleans, 70119

M-F 9-6

Virtual and in person services available

Provides individual counseling for children (4-24) affected by grief & trauma, domestic violence, SIDS or disaster in Orleans and Jefferson Parishes and surrounding areas. Mental health rehabilitation service with diagnosis (Medicaid program) - psychiatric services, medication management, intensive individual & family therapy available.

No charge for services; *Spanish language services available.*

Community Care Hospital

For information on admissions call 504-899-2500 and ask for Intake Coordinator

Outpatient Care 504-894-1999

1421 General Taylor St., New Orleans, 70115

M-F 9-5

Appointment only inpatient and outpatient psychiatric care for adult and geriatric patients. Individual, family and group therapy available. Transportation for outpatient services provided as needed. Medicare and private insurance accepted.

Spanish language interpreters available upon request.

Cope Line by Via Link

504-269-COPE (2673) or 211

Also Nat'l Suicide Prevention Lifeline 800-273-8255 www.vialink.org

24 hours

Information & social services for persons in crisis including counseling, referrals and connecting to community resources. Resource department works to connect with all kinds of organizations, including those centering transgender and non-binary folks.

COVID: Testing sites, short FAQ from LADHH

Free Spanish spoken? Y, using over-the-phone translation service- available for many languages

DuraCARE Counseling & Consulting Services, LLC

504-327-5753 Fax: 504-3275824 Emergency Line: 504-428-4874 www.duracarecounseling.com

4323 Division St. Suite 102, Metairie, 70003

M-F 9-5

Counseling services for adults, children, adolescents & families for the following: perpetrator counseling, anger management counseling, depression, anxiety,

marriage and couple concerns, parent and child concerns, childhood and adolescence, child and family counseling, grief and loss, post traumatic stress, anger

management, and children/adult psychiatric medication management. Clients

enrolled in DuraCARE's program may receive services in home, at our office, and some services are available via online distance counseling. DuraCARE also has a registered play therapist on staff, with a fully equipped play therapy and sand-tray therapy center on site.

LA Medicaid, Aetna insurance, medicare, TriCare, self pay, sliding scale; Call for appointment *Spanish spoken? Y*

Integrated Family Services

504-822-4333

3604 Canal St., New Orleans, 70119

M-F 8-4

Individual and family counseling; Children ages 6-17 with behavioral problems in school or at home.

Medicaid only; Appt. Only *Spanish spoken?* Y

Jefferson Parish Human Services Authority/ Jeff Care Community Services

504-349-8708 for West Bank residents or 504- 838-5257 for East Bank residents;

After hours crisis line: 504- 832-5123; www.jphsa.org

Administrative Offices: 3616 S. 1-10 Service Rd., Metairie, 70001

Office hours M-F 8-4:30

Adult and child mental health, addictive disorders and developmental disability services are provided. Services include psychiatric, psychological, counseling, case management, and crisis. Services are provided in individual and in group settings. Selected evening services are available.

JPHSA Locations:

Access Service Center West Bank, 5001 WB Expressway, Marrero, LA 70072;

Access Service Center East Bank 3616 S. 1-10 Service Rd., Metairie, LA 70001 (walk-in 8-3);

Adult Community Behavioral Health Services, 3616 S. 1-10 Service Rd., Metairie, LA 70001,

Community Services for Persons with Developmental Disabilities and Their Families, 3300 West Esplanade Ave., Ste 208, Metairie, Louisiana 70002

Compulsive Gambling Treatment Program, 1506 Williams Blvd., Kenner, LA 70062;

East Bank Adult/Child & Family Services Center, 3616 S. 1-10 Service Rd., Metairie, LA 70001;

Kenner Adult/Child & Family Services Center, 1506 Williams Blvd., Kenner, LA 70062

West Bank Adult/Child & Family Services Center, 5001 West Bank Expressway, Marrero, LA 70072

Sliding Scale (with paycheck stub), Medicaid, Medicare, some private insurance

Spanish spoken? Y, at some locations, call 504-471-2700

Jewish Family Service

504-831-8475 www.jfsneworleans.org

3300 West Esplanade Ave. Suite 603, Metairie, 70002

M-Th 9-5 F 9-4

Social services including individual & group counseling (all ages), suicide prevention life line, support groups and services for disabled and elderly persons, including homemaking, case management.

Sliding scale \$18 & up, no one turned away Appt. only

Spanish spoken? Y, call ahead to arrange interpreting

LSU Behavioral Sciences Center

504-412-1580, 504-412-1309, 504-412-1540, fax 504-412-1536 <http://www.lsuahn.com/locations/>

3450 Chestnut St., New Orleans

478 S. Johnson St., New Orleans

M-F 8-5

Psychiatry and counseling services for adults and children. Call to make psychiatry appointments, but counseling services are by referral only. Patient will be billed \$80 for first visit. Accepts residents of all LA parishes. Must have photo ID.

\$80 for first visit, \$40 each for further visits. Call for appt. *Spanish spoken?* N

Loyola Center for Counseling and Education

504-864-7858 LCCE@loyno.edu

Second Floor, Mercy Hall, 2020 Calhoun St., New Orleans

M-Th 1PM-8PM

Effective mental health counseling services on a sliding scale to underserved families, couples, groups, and individuals at every stage of life.

COVID 19: All therapy sessions are done remotely at this time.

Call or email for appt. *Spanish spoken?* N

Mercy Family Center

Algiers 504-376-2590 Metairie 504-838-8283 Mandeville 985-727-7993 www.mercy.net/neworleansla

Algiers: 3221 Behrman Pl., Ste. 105, New Orleans, 70114

Metairie: 110 Veteran's Blvd., Ste 425 Metairie, 70005

Northshore: 1445 W Causeway Approach, Mandeville, 70471,

M-F 8-5

Psychological counseling & treatment for children, youth & adults at three GNO

Locations. Including gender-affirming behavioral health services for transgender and non-binary clients.

Medicaid, Insurance, Sliding scale for uninsured individuals ONLY; Submit application online to begin process- must have applied for Medicaid first

Spanish spoken? N

Metropolitan Crisis Response Team

504-826-2675 24 hours a day

Telephone and face-to-face triage, assessment, and intervention for persons

experiencing mental health or substance abuse crises. 24/7 clinical staff used to

prevent unnecessary mental health hospitalizations and instead link consumers to community based services that better address their needs.

Free Spanish spoken? Y, interpreters upon request, also interpreters for the hearing impaired

Metropolitan Human Services District

Office Line: 504-568-3130 Office hours M-F 8-4:30

Crisis Line: 504-826-2675 Help is available 24 hours a day, 7 days a week

www.mhsdla.org

Outpatient mental health services provided for adults, including medication, crisis counseling, addictive disorders

Services at 5 locations in Orleans & Plaquemines Parishes, coordinated through main MHSD office at number above.

Locations:

Central City Behavioral Health Center: 2221 Phillip St., New Orleans, 70113

Chartres-Pontchartrain Behavioral Health Center: 719 Elysian Fields Ave, New Orleans, 70117

Algiers-Fischer Behavioral Health Center: 3100 Gen. DeGaulle Ave., Ste 203, New Orleans, 70131

New Orleans East Behavioral Health Center: 5630 Read Blvd., Second Floor, New Orleans, 70127

St. Bernard Behavioral Health Center: 6624 St. Claude Ave., New Orleans

Medicaid, Medicare, Do not take private insurance, No fee for uninsured; call for info; Appointment only *Spanish spoken? Y, via language line*

Milestones Mental Health Agency

504-483-9883, fax 504-483-9082 milestonesmha.com

4919 Canal St., Ste 203, New Orleans, 70119

M-F 8:30-4:30

In-home mental health services for children and teenagers, including skills training; also family services and parenting help, outpatient therapy for caregivers. For residents of Orleans & Jefferson Parishes.

Medicaid only; Call to check availability *Spanish spoken? N*

NAMI (National Alliance on Mental Illness) New Orleans

Main Number: 504-896-2345; West Bank: 504-368-1944 Fax 504-896-2240 www.namineworleans.org

1538 Louisiana Ave., New Orleans

M-F 8:30-4:30 Office Hours, Uptown Drop-In Center T & Th 1:30-4:30

NAMI New Orleans provides mental health day treatment and services to adults with chronic mental illnesses, as well as support and education for adults with

mental illness and their families, including numerous support groups.

Drop-In Center and all support and education programs are free; Medicaid and other insurance accepted for additional services. Walk-In during Drop-In hours or Call for Appointment
Spanish spoken? N

National Suicide Prevention Lifeline

800-273-8255 (English & Spanish), 888-628-9454 (Spanish), 800-799-4889 for hearing & speech impaired with TTY www.suicidepreventionlifeline.org
24 Hours
Counseling and support.
Spanish spoken? Y, Se habla espanol

Plaquemines Community C.A.R.E. Centers Foundation, Inc

504-393-5750 www.pcccf.org
115 Keating Drive, Belle Chasse, LA 70037
M-F 9-5 Currently Tele-health rather than in-person due to Covid
Counseling services on a sliding scale.
Medicaid, some insurance *Spanish spoken? Y*

Positive Living Treatment Center

504-827-2701
3330 Canal St., New Orleans, 70119
M-F 9-5
Community mental health center dedicated to quality care of individuals with diminished functioning capabilities due to an emotional or psychiatric disorder. PLTC offers an alternative to an inpatient setting and a transitional, psycho-social rehab option that fosters independence, dignity and respect for all persons served through a partial hospitalization program, as well as a community based outreach program.
Call for Appt./Intake info and to discuss payment options *Spanish spoken? N*

True Love Movement

504-309-LOVE truelovemovement.com
Mental health counseling services specifically for the Black community. "The mission of True Love Movement is to empower Black people to achieve optimal health and wellness through counseling, education, community activism and the production of creative arts and media all of which promote self-awareness and self-LOVE."
Call for information on services and payment options

Tulane Behavioral Health Center - Tulane Medical Center

504-988-4794
1415 Tulane Ave, 4th Floor of Hospital, New Orleans, 70112
M- F 8-4:30
Outpatient services for all psychiatric disorders serving children, adolescents, and adults. Services include medication management, therapy, and counseling.
\$20 for students, \$25 for non-students; Appt. Only *Spanish spoken? N*

University of Holy Cross Counseling and Training Center

504-398-2168
4123 Woodland Dr, New Orleans (Algiers), 70131
M-Th 11-7
Counseling services are administered by either graduate students or post-graduate students.
\$15 per session, check or cash, no Medicare, Medicaid or insurance accepted; reduced cost on case by case basis. Appt. Only *Spanish spoken? Y*

Vet Center

504-565-4977

1250 Poydras Suite 400, New Orleans, 70113
Hours M-Th 7am-6pm F 8-4:30pm.
Will work with clients to fit their schedule outside of normal hours.
Mental health services for combat veterans.
Free; Call for appt. and eligibility info; walk-ins OK *Spanish spoken? N*

Volunteers of America (VOA) - Mental Health Services

504-485-0147 or 504-482-2130
127 S. Solomon St., New Orleans, 70119
M-F 8:30-5
Support for homeless persons with mental illness. Call for referrals to any service, including case management and supportive housing for Mental Health patients.
Free; Call for referrals *Spanish spoken? N*

Dental & Eye Care

CrescentCare Health and Wellness Center Dental Services

504.207.CARE (2273) crescentcarehealth.org
Toll Free: 844.315.CARE (2273)
1631 Elysian Fields Ave., New Orleans
Primary care clinic, with dental program in addition to other services. See listing under Primary Health Care Clinics for other services.
Sliding scale based on income; Appt. only

Crescent City Vision

504-347-9988
5128 Lapalco Blvd., Marrero, 70072
M, T, W, F 9-5; Closed for lunch from 12-2; some Sat by appt.
Eye exams & glasses to individuals who are homeless; bus tokens available; verification letter from a shelter required.
Sliding scale based on income; Appt only *Spanish spoken? Y*

Dental & Optometry Programs at DePaul (formerly Daughters of Charity) Health Center-Carrollton, Gentilly & St. Cecelia

Carrollton Dental 504-212-9550, Optometry 504-212-9533, St. Cecelia Dental 504-941-6079, Gentilly 504-282-2146
<http://www.dcsno.org/>
Carrollton: 3201 S. Carrollton (Dental & Optometry) St. Cecelia: 1030 Lesseps St. (Dental) Gentilly: 100 Warrington Drive (Dental), New Orleans
M-F 8-1 2-5
Dental & optometry programs at primary care clinics; see Primary Care Clinics listing for other services.
LACHip, some private insurance, sliding scale based on income.; Walk-in at 8 or 2, or call for appt.
Spanish spoken? Y, at Carrollton location

Excelth Family Dental Clinic (Algiers & New Orleans East)

504-302-9236 www.excelth.com
1111 Newton St., Rm 207, New Orleans (Algiers), 70114
9900 Lake Forest Blvd., New Orleans East
M-F 8-5
Dental services for adults & children at a discounted rate.
Sliding scale based on household income and family size. Bring proof of household income and photo ID. Bring \$50.00 via money order, credit or debit card on first visit to cover x rays and exam. Accepts Medicaid for covered services. Some insurance plans accepted; Appt only, some walk-ins in cases of cancellations & emergencies
Spanish spoken? Y

Homeless Dental Clinic/Healthcare for the Homeless

(504) 658-2785 www.nola.gov/health/homeless/

2222 Simon Bolivar Ave and 1530 Gravier St., New Orleans

M-Th 8-5pm and F 8am-noon

Dental services including exams, x-rays, cleanings, filling, extractions, dentures, repairs; for homeless population only, including children.

Sliding scale; call for info.; Appt only (Walk-in for emergencies only)

Spanish spoken? N, can get interpretation via phone

Jefferson Community Health Care Centers Family Dental Services

504-371-8958 Marrero, 504-463-5999 River Ridge, Avondale 504-437-8504 jchcc.org

1855 Ames Blvd., Marrero

11312 Jefferson Hwy, River Ridge

3932 U.S. Highway 90, Avondale

Avondale: M T Th 8-5, W 8-7, F 8-2 Marrero M T W 8-5 Th 8-7 F 8-2

River Ridge M 8-5 T 8-7 W Th 8-5 F 8-2

Primary care clinics in various Jeff Parish locations, with dental program in addition to other services. See listing under Primary Health Care Clinics for other services & locations.

Sliding scale based on income (bring proof of income & state ID), some insurance; Appt or walk-in

Spanish spoken? Y, Se habla espanol (at Avondale & River Ridge locations), and Vietnamese

Louisiana State University Dental School Clinic

Adults: 504-619-8770; Children 6 & under: 504-941-8201;

Children 7-13: 504-941-8196 Emergency extractions 504-412-1680; www.lsusd.lsuhs.edu

1100 Florida Ave, New Orleans, 70119

M-F 8-5

Dentistry at a discounted rate.

Fees are 1/3 the cost of a regular dentist for student-run clinic; Medicaid accepted dentures; Assistance in filing for reimbursement from private insurance; Appts only. *Spanish spoken? Y, via language line*

RiverTown Optical

(504) 461-5500

400 Williams Blvd., Kenner, 70062

M-F 9-5

\$20 eye exam and \$20 glasses for low income/fixed income individuals. Limited frame selection, bi-focals cost more (\$140 for no-line).

Bring proof of income, household size, expenses to qualify for discount; Appt. or walk-in *Spanish spoken? N*

Optometry at St. Thomas Community Health Center

(504) 359-6807, (504) 529-8840 fax, www.stthomaschc.org

2405 Jackson Ave, Suite 222, New Orleans, 70130

M-F 8-5

Adult and pediatric primary medical care including Optometry (Eye) Ext. 787: Eye exams, glasses & referrals for Ophthalmology provided. See Primary Clinic listings for additional services.

All forms of insurance, Medicaid, Medicare. Sliding scale for uninsured, \$30 minimum. Glasses \$35.; Appt Only. Call at 8AM for same day appt.

Spanish spoken? Y, for medical services, Se habla espanol

HIV/AIDS & STIs

Access Health Primary Care at Pythian

504-226-2976

234 Loyola Ave Suite 300B New Orleans 70112

M-Th 8-4;30, F 8-12

Free at home HIV testing available via Access Health. Patients can call 504-500-8904 or visit accesshealthla.org/location/access-health-louisiana-primary-care-new-orleans-pythian/ to request a test. See listing in Primary Care Clinics for additional services & locations. *Spanish spoken? Y, via language line*

Brotherhood Incorporated

(504) 566-7955, www.brotherhoodinc.org

2714 Canal Street, Ste. 503 & 304, New Orleans, 70119

M-F 10-4

HIV/AIDS education for everyone, including preventative services, counseling, and testing; Housing information services for individuals with HIV and AIDS. Capacity building training for other organizations. Advocacy program. HIV/STI testing is free, anonymous & confidential. Now offering wraparound services ranging from sex education to case management, in-house social worker, transportation, and linkages with other agencies. Transitional housing available via Trinity House (HIV patients in need of transitional housing and case management) and the Dollhouse (for transgender individuals).

Free; Walk-in *Spanish spoken? Y, by appointment*

Crescent Care

Main line 504-821-4611 Prevention line 504-945-4000 www.crescentcarehealth.org

1631 Elysian Fields Ave, New Orleans

HIV Testing: Mondays 5pm-8pm (rapid syphilis testing also available), Thursdays 12pm-5pm (rapid syphilis testing also available), Fridays 12pm-5pm (rapid syphilis testing also available)

10-2 M-Th, 10-5 F, walk in hiv testing only, case by case for syphilis and other STIs

Case management, primary care clinic, assistance with primary medical care & medications, counseling, volunteer services, education, wellness center, and support services, Food for Friends program and assistance with housing placement. Outpatient substance abuse treatment program for HIV+ people, support groups including for Transgender people. Call for support group schedule. HIV testing no longer available in main office, but still available via prevention offices in the same building. See listing in Primary Care for additional services.

Free; Walk-in or appt.; Clinic by appt. only *Spanish spoken? Y*

Delgado Reproductive Health Clinic

(504) 658-2540, Fax 504-599-1057

517 N Rampart St, 4th Fl., New Orleans, 70112

M-F 7:45-4:30

STI testing and treatment for Syphilis, Chlamydia and Gonorrhea, testing for HIV, family planning services.

Income based sliding scale, \$10-\$200; Call for appt.

Spanish spoken? Y, via language line

HIV Outpatient Program (HOP) Clinic

UMC number 504-702-5700, Direct number 504-702-4344 <http://www.umcno.org/infectiousdisease>

2000 Canal St. (University Medical Center, Ambulatory Care Bldg), New Orleans

M-F 8-5

Services for patients with HIV/AIDS, infectious diseases. Hep-C clinic back in operation. New patients request "Phase 1" appt. HOP patient navigators can assist at 504-702-2858, 504-702-2681. PREP Clinic M, T, W @ 10am and 2pm, Th at 2pm, F at 7pm

Uninsured can apply for free care through the UMC financial aid office; Walk-in or appt.

Spanish spoken? Y, on call. Interpreting support through hospital.

Home Again (Concerned Citizens for a Better Algiers)

(504) 362-7583, www.ccfbano.org

1409 & 1417 Nunez St., New Orleans (Algiers), 70114

M-F 9-5 office hours

Residential program for persons with HIV/AIDS with adult literacy program, GED prep, computer & job training.

Sliding scale: free for no income, otherwise 30% of income; Referral required

Spanish spoken? Y, by appointment

Office of Public Health HIV/AIDS Program

504-568-7474 www.louisianahealthhub.org

1450 Poydras, Ste 2136, New Orleans, 70112

M-F 8-5

Referrals to other agencies for prevention & testing services

Free; Appt Only, Need Referral *Spanish spoken? Y*

PAUSE - IWES

www.facebook.com/PAUSE.IWES (504) 599-7712 pause.iwes@gmail.com

Check facebook page for testing and education events.

PAUSE is a campaign run by the Institute of Women & Ethnic Studies (IWES) through it's Media Advocates for Prevention Program. Free in-home HIV tests shipped to people 18+ in Orleans, Jefferson, St. Bernard and St.

Tammany parishes - Contact mdunham@iwesnola.org for more information.

Priority Health Care

(504) 309-3262, (504) 306-6057, 504-509-4800

Fax: (504) 309-9307 priorityhealthcare.org

Email: priorityhealthcare@phc-no.org

12A Westbank Expwy Ste. 111, Gretna

Clinic open M-F 8-4, Thursday 10-6:30pm

Early Intervention Services (EIS), Primary Medical Care (PMC), Case Management and Medical Case Management (MCM).

Medical case management; provision of a range of client-centered services that link clients with health care, psychosocial, and other services that improve overall health.

Non-medical case management, provides advice and assistance to empower clients to access a variety of necessary services (including medical, social, community, legal and financial) that support medically related outcome measurements. Transportation provided.

Sliding scale based on income; Walk in for free HIV testing. Other services are by appointment only. *Spanish spoken? Y, via language line*

Project Lazarus

(504) 949-3609, www.projectlazarus.net

Location confidential, PO Box 3906, New Orleans, 70177

24 hrs.

Transitional housing for men and women with HIV/AIDS who cannot live independently and whose family and friends are unable to care for them. Inhouse case management, meals, wellness program, job training. Programs for substance abuse, case management for non-residents.

Sliding scale on case by case basis; Call for more info *Spanish spoken? N*

Tulane Total Health

504-988-3002

711 N. Broad St, New Orleans

M-F 8-4:30

Ryan White funded HIV clinic, set within the Tulane University Community Health Center which provides general primary care services to the community and is not designated as a stand-alone HIV clinic.

Free if qualified, Medicaid, Medicare, insurance; Appt. required
Spanish spoken? Y. by appointment

Reproductive Health

This section has four parts: Birth, Prenatal & Infant Care; Abortion Services; Family Planning; Advocacy & Education; and Cancer Screenings & Prevention.

Birth, Prenatal & Infant Care

Birthmark Doula Collective

504-457-8332, birthmarkdoulas@gmail.com, www.birthmarkdoulas.com
P.O BOX 791854, New Orleans, 70179

Pregnancy & labor support group providing education, care & support to mothers during & after pregnancy, to assist women in having the most positive and empowering birth experience possible. Provides birth & post-partum doula services, childbirth and parenting education. Also offer support groups, breastfeeding support for women and families.

Sliding scale based on income & flexible plans available. Sponsorship program available to accommodate those who could not otherwise afford doula services.; Call or email for info *Spanish spoken? Y, by appt.*

Family Birth Place at West Jefferson Medical Center

(504) 349-6200 <http://www.wjmc.org>
1101 Medical Center Blvd., Marrero, LA 70072
Schedule varies

Class schedule (January- June 2021): Classes offered once a month include - Labor and Birth, Caring for your newborn, and ABC's of Breastfeeding (all free). Classes offered once every other month include: Infant Safety & First Aid, Lamaze/Prepared Childbirth (call early in pregnancy to schedule) Mother-daughter Rap, and Family and Friends CPR. Additional classed resources include free car seat checkups, sibling TLC education, and Breastfeeding SOS.

Most classes free of charge; Call or visit website for schedule *Spanish spoken? N*

Healthy Start New Orleans

504-658-2600 new.nola.gov/health/programs/healthy-start/
1616 Caffin St., New Orleans, 70117
M-F 9-5

Provides women who are currently pregnant or have children under the age of 18 months the following: prenatal and parenting classes, emotional wellness counseling, breastfeeding education, free pregnancy test referrals, infant and children's services referrals, housing information referrals, job training referrals, WIC and nutrition education, transportation, community health referrals, support services referrals, father involvement support groups (NOLA Dads, Crescent City Dads) and more.

Free; *Spanish spoken? Y*

La Leche League

877-452-5324 www.lllmlsola.org www.llljefferson.com
www.facebook.com/llljefferson

Membership organization for breastfeeding support & education, meets monthly, call or email for info. New Orleans branch currently inactive; LLL of Jefferson meeting monthly.

Jefferson Parish Library, Old Metairie Branch

2350 Metairie Road, Metairie, LA 70001

2nd Wednesday of the month 10:30 am-11:30 AM

For information, contact a LLL Leader

Chelsea Chelsea.H.Miller88@gmail.com Susan LLJJefferson@cox.net Claire clairelute@gmail.com

Medicaid Programs for Prenatal Care

There are several Medicaid providers available for expecting mothers under Bayou Health Network- for general information on programs please contact the Specialty Care Resource Line-1-877-455-9955 or visit www.dhh.louisiana.gov

-If you want to apply for Medicaid, LA Moms, Take Charge, call 1-888-342-6207

-To find OB/GYN providers under the Bayou Health Programs contact the specific Medicaid provider:

Amerigroup- 1800-600-4441

LACARE-1-888-756-0004

Louisiana Health Care Connections- 1-866-595-8133

United Community Plan of Louisiana- 1-866-675-1607

Community Health Solutions-18552475248

Nurse Family Partnership

(504) 568-5926 www.nursefamilypartnership.org/locations/Louisiana

1450 Poydras, Ste. 1271, New Orleans

Maternal health program that introduces vulnerable first-time parents to caring maternal and child health nurses.

Program nurses deliver the support first-time moms need to have a healthy pregnancy, become knowledgeable and responsible parents, and provide their babies with the best possible start in life. The relationship between

mother and nurse provides the foundation of the program. Requirements for acceptance in the program are:

Medicaid eligibility, first-time parent, resident of Orleans or Jefferson Parish, and less than 29 weeks of pregnancy.

Free; Call or email for info *Spanish spoken? Y*

Partners for Healthy Babies Hotline

800-251-2229 hotline www.1800251baby.org

Hours Central Time: M-F: 7am - 10 pm, Sat-Sun: 11am -7pm

Resources for parents of babies to access care in their area anywhere in Louisiana.

Free; *Spanish spoken? Y, ask for Sandra*

Safe Haven Program

833-lachild or 833-522-4453, text line at: 225-424-1533, www.louisianasafehaven.com

Crisis intervention/Parent education hotline 24/7

Under Louisiana's Safe Haven Law, parents who are unable to care for a baby can bring their baby less than 60 days old to an emergency designated facility, or Safe Haven. By leaving the baby in the care of an employee at a Safe Haven facility, parents can give up custody of a baby with no questions asked. Parents can seek to reclaim parental rights within 30 days by contacting the local parish Office of Community Services.

Free; Call or visit website for Safe Haven locations & details of parental rights under the Safe Haven Law.

Spanish spoken? Y

Abortion Services

Access info online for Louisiana residents: www.canigetanabortioninlouisiana.com

Exhale: After-Abortion Counseling

Text line: 617-749-2948

Talk line (connect and breathe): 866-647-1764, www.exhaleprovoice.org

Talk line hours T-TH - 5 pm-8 pm ; Sat 9 am-1pm Central time

Nonjudgmental after abortion talk line support for people who have had abortions and their loved ones.

Free & confidential; *Spanish spoken? Y, Se habla espanol; Other languages available upon request: Cantonese, Mandarin, Vietnamese, Tagalog.*

New Orleans Abortion Fund

www.neworleansabortionfund.org 504-363-1112 intake@neworleansabortionfund.org

P.O Box 770141, New Orleans, LA 70117

NOAF provides financial assistance to anyone seeking abortion in Louisiana or traveling to Louisiana for care. Services include abortion funding, practical support, travel support, abortion aftercare kits, and resource referral. The help line can also help callers find an appointment for their procedure. The two clinics in South Louisiana are Women's Health Care Center in New Orleans, and the Delta Clinic in Baton Rouge. If you are a resident of South Louisiana who must travel outside the state, contact NOAF by phone for more information.

Free; *Spanish spoken? Y, Information for Spanish speaking individuals can be found on their website (Informacion en español se puede encontrar en el sitio web de NOAF. Su linea de telefono es 504-517-6623.)*

Women's Healthcare Center, Inc.

(504) 899-6010, www.womenshealthcarecenter.com

2701 General Pershing St., New Orleans, 70115

Office hours M-F 9-4

Services include pregnancy and abortion services up to 19.6 weeks.

Termination fees range \$475-\$3,000 based on the number of weeks. No sliding scale exists, but funding through NOAF and NNAF are accepted and readily available (see NOAF resource above). For survivors seeking terminations, please also contact Sexual Trauma Awareness & Response (STAR) or New Orleans Family Justice Center for supportive services and navigation.

Termination fees range \$450-2,500 based on # of weeks. Medicaid is required to cover abortion in cases of rape, incest, or life endangerment; Appt only

Spanish spoken? Y, There is a staff member at Women's Healthcare Center for Spanish speaking people (Bessie), but if that staff member is not available, please contact NOAF at their Spanish helpline (504-517-6623) and they can help you to schedule an appt.

Family Planning, Advocacy & Education

Adolescent Health Clinic (Children's Hospital Kids First Tiger Care Pediatric Clinic)

(504) 299-9980 <http://www.chnola.org/Pediatrics/KidsFirstTigerCARE>

2633 Napoleon Ave. Suite 707, New Orleans, 70115

M-F 8-5

Primary care and consult services for adolescents up to age 21, including reproductive health services: STD screening, diagnosis, treatment and contraception; mother-baby clinic for young mothers and their children beginning with newborns.

Sliding Scale for uninsured (\$25-100), Medicaid, private insurance, no one turned away for inability to pay; Appts preferred *Spanish spoken? Y, by appt.*

Institute of Women & Ethnic Studies

(504) 599-7712, (504) 599-7713 (fax), www.iwesnola.org

2021 Lakeshore Dr. suite 220, New Orleans, 70122

Public health organization in reproductive and sexual health (including HIV prevention education) communication, education and advocacy for women and youth of color. The Collective Healing for the Community (CHC) program works with mental health. Check for existing programs on website, including Believe in Youth Nola (BY!NOLA), Teen Outreach Program® (TOP), Media Advocates for Prevention, and Community Engagement for School Based Health Centers. Free in-home HIV tests shipped to people 18+ in Orleans, Jefferson, St. Bernard and St. Tammany parishes - Contact mdunham@iwesnola.org for more information. Serves people of all genders.

Call or visit website for info; all services appt only due to Covid *Spanish spoken? Y*

Plan B NOLA

Call or text (504) 264-3656 www.planbnola.com

A project of The Reproductive Justice Action Collective (ReJAC). We offer free or by-donation emergency contraception (EC) and accurate reproductive health information through a network of Community Support Members (CSMs) in the greater New Orleans area. We are not healthcare providers, rather community members who want to increase access to this important and time sensitive medication.

Planned Parenthood

(504) 897-9200 www.ppgulfcoast.org

4636 S Claiborne Ave, Ste 100, New Orleans, 70125

M-Th: 8:30 am – 4:30 pm, Fri: 9:30 am – 4:30 pm

Comprehensive women's health services, including family planning, PAP smears, STI testing & treatment for women & men, pregnancy and HIV testing, prenatal health information, breast exams, UTI diagnosis & treatment, healthy pregnancy education, and free sexual health workshops available to the community.

Medicaid (Take Charge), cash, credit, some insurance; Appt only due to Covid

Spanish spoken? Y

Women With a Vision, Inc.

504-302-8822, 504-301-0428, www.wwav-no.org, info@wwav-no.org

1226 N Broad St., New Orleans, 70119

M-F 10-4

Health education and promotion agency specializing in reproductive health advocacy, prevention, harm reduction, outreach, community based research, and referrals.

Services include:

- 1- Provide culturally competent support and referrals for women (Trans-identified included), especially those formerly or currently incarcerated and/or engaged in sex work
- 2- Provide referrals to care and support for HIV Testing & Counseling
- 3- Assistance with ACA, Medicaid, Take Charge, or La CHIP applications
- 4- Assistance with Louisiana Department of Children and Family Services Applications: SNAP (Food stamps) and Childcare Assistance
- 5- Assistance for African-American and LBTQ women survivors of domestic violence, sexual assault, stalking, and dating violence to culturally specific services and referrals in the New Orleans metro area
- 6- Weekly Harm Reduction for sex workers, injection drug users, and other people at risk for HIV infection; safer sex/needle hygiene material distribution
- 7- Focus Groups, Small group sessions, Story Circles, presentations, health fairs, workshops, one on one sessions, community based grassroots organizing and advocacy.

Topics covered include: Harm Reduction and Overdose Prevention, Domestic Violence Awareness, Birth Control, Family Planning, Sexually Transmitted Infections (STI's), HIV/AIDS, Breast and Cervical Cancer, Reproductive health and self-care, Women's rights to culturally appropriate care, human rights, economic empowerment, micro-enterprise, improving services for currently or formerly incarcerated women, women's (including Trans-identified) empowerment. Services for all genders.

Free; Appt only due to covid *Spanish spoken? Y, call ahead*

Cancer Screenings & Prevention

LA Breast & Cervical Health Program in New Orleans at ILH

1.888.599.1073

LSUHSC School of Public Health, 2020 Gravier St., 3rd Fl., New Orleans, 70112

M-F 8-4:30

Referrals for free breast exams, pelvic exams, PAP smears and mammograms to qualifying (uninsured & underinsured) women age 40-64.

Sliding scale based on income; Appointment Only

Spanish spoken? N, interpreter provided upon request

Survive Dat

www.survivedat.org

Online resource dedicated to enhancing the health and wellness of young (under 45) breast cancer survivors in Louisiana. Check website for list of community programs, support groups, and services available locally and nationally.

For Transgender, Gender Non-Conforming & Non Binary People

BreakOUT!

(504) 252-9025, www.facebook.com/youthBreakOUT, www.youthbreakout.org

4327 Canal Street, New Orleans, 70119

Monday-Tuesday 10-6, Wednesday 1-6, Thursday-Friday 10-6

Youth organizing, leadership development, healing justice programs for LGBTQ youth (ages 13-24) who are impacted by the juvenile and criminal justice system; Official intake site for the office of the independent police monitor; Resource referrals for LGBTQ youth, including GED program referrals and transgender-specific resources and support, including Trans Defense Fund.

Free *Spanish spoken?* N

Brotherhood Incorporated

(504) 566-7955, www.brotherhoodinc.org

2714 Canal Street, Ste. 503, New Orleans, 70119

M-F 10-4

Doll House program for transgender people. Advocacy program, PREP navigation. See listing in HIV/STI section for info on additional programs.

Free *Spanish spoken?* Y, *with appointment*

Crescent Care Health Wellness (Dr. Wilcox, PA Hinton, FNP Pindaro)

504 207-2273 crescentcarehealth.org

3308 Tulane Ave and 1631 Elysian Fields, New Orleans, 70119

Primary care, behavioral health, STI testing and treatment, dental, social work services for trans and nonbinary patients.

Sliding scale based on income *Spanish spoken?* Y

Hite Law Group

504-252-0678 hlg@hitelawgroup.com

701 Loyola Ave, Ste 403, New Orleans, 70113

M-Th 9-5, F 10-4

Sliding scale legal services for low-income LGBTQ people focusing on family law, name and gender changes, employment, and civil rights protections. Also specialize in serving survivors of intimate partner violence.

House of TULIP: Trans United Leading Intersectional Progress

Houseoftulip.org

Trans-led project working towards providing housing and dedicated community gathering space for trans people in New Orleans. Check website for updates.

Louisiana Trans Advocates

504-450-7496 info@latransadvocates.org www.latransadvocates.org

Louisiana Trans Advocates strengthens and supports transgender and allied communities across the state through social support, education, empowerment, and advocacy in order to promote self-determination of gender identity and gender expression for everyone.

LGBT Community Center of New Orleans

www.lgbtccneworleans.org 504 407 5428

2727 S Broad, Ste 101, New Orleans, 70125

Provides resources and advocacy that foster community development and social and economic justice efforts to strengthen the collective power of gender and sexual minorities and their allies in GNO area. Classes, support groups, game days, advocacy, connection to resources. Sliding scale rates for local LGBTQ+ and allied groups to rent accessible meeting space

Free *Spanish spoken?* N

Terry Mayers, LCSW

504-524-5973

Home practice in Lower Garden District. Self ID gay social worker with diverse clientele, including people undergoing gender transition.

Sliding scale, insurance

Moore-O'Neal Law Group

504-475-8046 smandisamoore.esq@gmail.com

Legal support focusing on LGBTQ issues, family law, power of attorney, estate planning, policy and strategy, HIV policy. Facilitation and strategy for "movement groups" (broader than just organized nonprofits, also inclusive of community coalitions, etc).

Sliding scale; call for appointment

Trans Lifeline

877-565-8860 www.translifeline.org

Hotline staffed by transgender people for transgender people. Trans Lifeline volunteers are ready to respond to whatever support needs members of our community might have.

Food Access

This section has three parts: Meals & Food Pantries; Gardens & Food Justice; and Government Sponsored Food Programs.

Meals & Food Pantries**Broadmoor Improvement Association**

504-249-5130 wellness@broadmoorimprovement.com www.broadmoorimprovement.com

Food Pantry Mon 10-12 & Wed 1-3:30

Food pantry at Broadmoor Community Church 20215 Dupree. See Basic Needs section for info on additional services.

Free; Call for appt. *Spanish spoken? Y, upon request*

Community Center of St. Bernard

504-518-5968

6800 Patricia St., Arabi

Wed & Thurs 9AM - 12noon

Food bank Wednesday & Thursday mornings

Free for low income; Walk in *Spanish spoken? N*

Community Kitchen

504-383-3349 kitchen@commiekitsch.org www.commiekitsch.org

Volunteers serving free meals and distributing fresh food in New Orleans. TUE hot food serving 3-4pm @ duncan plaza between city hall & the main branch public library.

Free; Walk in or call to check schedule *Spanish spoken? N*

Crescent City Café

www.crescentcitycafe.com info@crescentcitycafe.com

3900 St. Charles Ave (Rayne Memorial United Methodist Church),

1st & 3rd Saturday of each month, 8-9:30 AM

Volunteer-run café serving no-cost meals two Saturday mornings each month.

Free; Walk in *Spanish spoken? N*

DSA Free Food Distro

dsaneworleans.org

Southern Rep Theater, 2541 Bayou Rd, New Orleans

Free meal every Weds 3-6pm

Free; Walk in *Spanish spoken? N*

Dragon Café at St. George Episcopal Church

504-899-2811

4600 St. Charles Ave, New Orleans, 70115

Sun 8:30-9:30 AM

Breakfast served Sundays. Currently doing "grab & go" as per Covid protocols.

Free; Walk in *Spanish spoken? N*

Familias Unidas

(504) 813 - 4022 Leticia@FamiliasUnidasLA.org

Food distro program is currently at capacity; call to check on availability.

Spanish spoken? Y

Food Pantries Database

www.foodpantries.org/ci/la-new_orleans

Online database of food pantries & soup kitchens in New Orleans. User generated listings, accuracy of info varies.

Gretna United Methodist Church Food Bank

504-366-5041

1309 Whitney Ave, Gretna, 70056

Second Harvest food bank (ID & proof of residency required); Food M and Th 10-12pm

Free; Call or Walk in *Spanish spoken? Sometimes*

Hope House

504 525 2561

916 Saint Andrew St., New Orleans (Irish Channel), 70130

MWF 9-1PM, TR 9-4PM

Groceries for residents of 70130 zip code; See listing under Basic Needs for additional programs.

Free, requires proof of residence, proof of income, picture ID; Call for more info

Spanish spoken? N

Lantern Light at Rebuild Center

(504) 273-5577 www.lanternlight.org

1803 Gravier St., New Orleans, 70112

M-F 8 -2:30

Lunch served M-F 1-1:30PM; Food bank 1st & 3rd Fridays of the month, 9:30-10:30AM (call for eligibility). See Basic Needs section for info on additional programs.

Free; Walk-in for lunch. Food bank requires state ID, copy of lease, and proof of income *Spanish spoken? N*

New Orleans Community Fridges

www.nolacommunityfridges.org/locations

Food and meals in fridges in several locations across the city, available 24/7.

Current locations as of Dec 2020:

1522 N Villere St.

1915 Third St.

2425 N Miro St.

3908 Joliet St. @ Trinity Community Center

3636 Washington Ave

2500 Frenchmen St.

8511 Hickory St.

719 Bartholomew St. (Baby Station)

300 N. Broad @ Sprout Nola--behind Whole Foods on Conti

2117-19 N. Claiborne Ave. @ New Orleans Writers Residency

1809 Oretha Castle Haley Blvd. @ UMW St. John Grand Lodge

1020 Kentucky St. @ River Queens Farm

3300 Palmyra St.

923 Hagan Ave.

Free; Check website for updates on locations

New Orleans Mutual Aid Group

504-383-4499

2619 St Roch Ave, New Orleans

Food bank thru Dec 2020, Tuesdays 4-6pm, grocery deliveries are currently at capacity

Free; Walk in *Spanish spoken? N*

New Orleans Mutual Aid Society

504-535-4652 or neworleansmutualaid@gmail.com

3122 Cleveland Ave, New Orleans

Meals Monday-Saturday 5-7PM, Groceries Saturdays 2-7PM

Free; Walk in *Spanish spoken? Sometimes*

Northshore Food Bank

985-893-3003 x. 102 www.northshorefoodbank.org

840 N Columbia St., Covington, LA 70433

M, T, Th 9-12pm

Food bank with referrals for other services. Food Distribution M, T, Th 9-11AM.

Registration M, T, Th 9-10AM.

Free; Requires photo ID, proof of residence, SS card, and proof of income for all household members;

Spanish spoken? N

Open Table at Mt. Zion Methodist Church

2700 Louisiana Ave., New Orleans, 70119

Tuesday 2-3 PM

Meal not currently served, but those with documentation of Salvation Army can receive a meal voucher.

Free; Walk in *Spanish spoken? N*

St. Thomas House of Hospitality

504-457-8062 www.nolacatholicworker.org nocw@yahoo.com

Pre-Pandemic: Dinner, movie and internet access at Hope House, located at 917 St Andrews, Tuesday evenings at 6 PM, now delivering hot meal to 60+ folks on Tuesday evenings, but currently AT CAPACITY.

Free; Call to inquire about current capacity *Spanish spoken? N*

St. Jude Community Center

504-931-6993, 504-553-5790

400 N. Rampart, New Orleans, 70112

Food bank and meals on hiatus due to covid, may restart in January. See Basic Needs section for info on additional programs.

Free; *Spanish spoken?* N

St. Peter Claver Church

504-822-8059, fax 504-822-9251

1910 Ursulines Ave., New Orleans, 70116

Direct assistance & Food Pantry available to residents with boundaries of Claiborne to Broad, Ursulines to Esplanade. Food Pantry T & Th 10-2 at Sankofa Center, 1839 St. Philip

Free with ID and proof of address; Walk in *Spanish spoken?* N

Sankofa Lower 9 Food Pantry

sankofanola.org/fresh-food-pantry/ 504-872-9214

5200 Dauphine St, New Orleans

Monday and Weds 10am-12pm

Food pantry & grocery boxes

Free; Complete application (in-person, online or by phone) to determine eligibility. Requires name, address, household size, and income information. Requires date of birth for senior commodity box.

Spanish spoken? N, *application available in Spanish*

Southern Solidarity

southernsolidarity@gmail.com

Meal distribution every day between the hours of 5-8PM, downtown along Decatur, Canal and Calliope

Free; Walk in *Spanish spoken?* N

United Churches of Algiers

504-361-1661

1111 Newton St (in Arthur Monday Bldg.), Room 109, Algiers

M-Th 8-1

Food bank for Algiers residents (1 visit per month). See Basic Needs section for info on additional programs.

Free; Walk in, Only first 20 people seen, arriving before 8 recommended.

Spanish spoken? N

Gardens & Food Justice**Backyard Gardeners Network**

(504) 875-2948 www.backyardgardenersnetwork.org

600 Charbonnet, New Orleans, 70117

Focused on sustaining and strengthening the Lower Ninth Ward community (New Orleans) and revitalizing its neighborhood through urban agriculture. Offers adopt a plot for community members, email for info.

Email or visit website for schedule *Spanish spoken?* N

Government Sponsored Food Programs**Covid related assistance (including meals & food pantries) compiled by the City of New Orleans**

ready.nola.gov/incident/coronavirus/assistance/#mutual

Food Stamp Program (SNAP)

1-888-LAHELPU (1-888-524-3578) www.dcf.la.gov

Call for info on LA Food Stamps.

Free; *Spanish spoken? Y*

WIC - Women Infants & Children Nutritional Program

1-800-251-2229, LA Office 225-342-7893, www.wic.dhh.louisiana.gov

WIC supplies supplemental nutritious foods, nutrition education and counseling at WIC clinics, and screening and referrals to other health, welfare and social services, for pregnant women, from the beginning of pregnancy until up to 6 months after the baby is born or one year after the baby is born in women who are breastfeeding, and children up to the age of 5 years old. Orleans and Jefferson Parish WIC centers listed below. For updated info, call the City of New Orleans Health Department at (504) 658-2500 or 1 (888) 524-3578.

Spanish spoken? Y, language line has several languages

Orleans Parish WIC Clinic- Central City

(504) 658-2895, Fax 504-565-7493

2222 Simon Bolivar Ave., 2nd Fl. (in Central City Health Clinic building, Edna Pilsbury Clinic), New Orleans, 70113
M-F 8-12, 1-4

Free; Call for appt.

Spanish spoken? Y, Se habla espanol

Jefferson Parish Health Unit WIC Clinic - Marrero

504-349-8802

1855 Ames Blvd., Marrero

W, Th, F 8-4:30

Free; Appt. only

Spanish spoken? N

Jefferson Parish Health Unit WIC Clinic - Metairie

504-838-5100

111 N Causeway Blvd, Metairie

M, T, Th, F 8-12, 1-4:30

Free; Appt. only

Spanish spoken? N

Hospitals

Children's Hospital

Main campus 504-899-9511, Calhoun campus 504-896-7200

200 Henry Clay, New Orleans, 70118 24hours/day

Inpatient and outpatient services for children; General and specialty pediatric. ER is pediatrics only, up to age 21.

Parenting Center-support for new parents.

No one refused care; Medicaid, Medicare, Private Insurance Walk-in Only

Spanish spoken? Y, interpreting services available

Curahealth Hospital

504-899-1555 Fax: 504-899-8941

3601 Coliseum St., New Orleans

Long-term acute care. Staff have training for trans-inclusive care.

Medicare, Medicaid, Private pay, Managed care, Commercial insurance Appt only

Spanish spoken? N, but language line includes 24 languages

East Jefferson General Hospital

504-454-4000 4200 Houma Blvd, Metairie

Emergency and inpatient services for adults: ER, adult medicine, general and orthopedic surgery, obstetrics and other specialty care. No pediatric services.

No one refused care; Medicaid, Medicare, Private Insurance Walk-in OK
Spanish spoken? Y, interpreting & language line

New Orleans East Hospital

504-592-6600 5620 Read Blvd., New Orleans, 70127

24 hrs. ER, adult medicine.

Medicare, private pay, Medicaid OK for established patients, won't be turned away at ER Walk-in OK

Spanish spoken? Y, Se habla espanol

Ochsner Baptist Medical Center (formerly Memorial)

504-899-9311 2700 Napoleon Ave, New Orleans

Office M-F 9-5; ER 24 hrs.

Full service hospital.

All major insurance accepted, Medicaid, Medicare.

Spanish spoken? Y, language line through International Services: 1-504-842-3719

Ochsner Hospital - Elmwood

1-866-OCHSNER 504-624-7637

1221 S Clearview Pkwy, New Orleans, 70121

Internal Medicine, Physical Medicine & Rehabilitation, Psychiatry & Psychology, Skilled Nursing Facility; No ER.

All major insurance accepted, Medicaid, Medicare.

Spanish spoken? Y, language line through International Services: 1-504-842-3719

Ochsner Medical Center - Kenner (formerly Kenner Regional)

1-866-OCHSNER 504-468-8600

180 W Esplanade Ave, Kenner, 70065

24 Hour ER

Full service hospital.

All major insurance accepted, Medicaid, Medicare.

Spanish spoken? Y, language line through International Services: 1-504-842-3719

Ochsner Westbank (formerly Meadowcrest)

1-866-OCHSNER, 504-392-3131

2500 Belle Chasse Hwy, Terrytown

24 Hour ER Full service hospital.

All major insurance accepted, Medicaid, Medicare.

Spanish spoken? Y, language line through International Services: 1-504-842-3719

Touro Infirmary Hospital

504-897-7011, ER 897-8250

1401 Foucher St, New Orleans

ER, adult medicine, general and orthopedic surgery, obstetrics. No inpatient psychiatry, no pediatrics.

Medicaid, Medicare, private insurance Walk-in for emergencies

Spanish spoken? Y, language line

Tulane-Lakeside Hospital

504-780-8282 4700 S I-10 Service Rd W, Metairie

Primary care, Jefferson Parish rape assessments, women's health, including OB/GYN and mammograms; M-F specialty clinics, call for appointment. NICU, Well Baby Nursery, pediatrics. Inpatient psychiatry as of April 2008.

Medicaid, Medicare, Private Insurance Walk-in for emergencies

Spanish spoken? Y, interpreter & language line

Tulane University Hospital Downtown

Main line 504-988-5263

1415 Tulane Ave, New Orleans, 70112

ER, adult medicine, general and orthopedic surgery, psychiatry, transplants and other specialty care. No inpatient psychiatry or obstetrics: See Tulane-Lakeside.

Medicare, private pay, Medicaid OK for established patients, won't be turned away at ER Walk-in OK

Spanish spoken? Y, Se habla espanol

University Medical Center

504-702-3000 2000 Canal St., New Orleans, 70112

ER, adult medicine.

Medicare, private pay, Medicaid OK for established patients, won't be turned away at ER

Walk-in OK *Spanish spoken? Y, Se habla espanol*

West Jefferson Medical Center

504-347-5511

1101 Medical Center Blvd, Marrero, 70072

Full service community hospital including Emergency Department.

Medicaid, Medicare, Private Insurance Walk-in OK

Spanish spoken? Y

Prescription Assistance**CMAP (Cenla Medication Access Program)**

1-888-443-7494, www.cmaprx.org

M- F 8 AM - 12, 1 - 5

Assistance finding prescription medications for people in need. Must be Louisiana resident, 18 or over, within income guidelines (at or below 250% Federal Poverty Level) and without any other program that covers prescriptions (insurance, Medicaid, Medicare).

Free *Spanish spoken? N*

Lantern Light (at Rebuild Center)

504-273-5573

1803 Gravier St. (behind St. Joseph's Church), New Orleans, 70112

Prescription assistance Tues & Fri 10-10:30 AM; see listing under Basic Needs Assistance for other services.

Free for homeless *Spanish spoken? N*

Louisiana Answers Aging & Disability Resource Center

504-827-7843, 888-922-8522

2475 Canal St., Ste 400, New Orleans, 70119

M-F 8-4

Prescription assistance for people aged 21+. Must have basic contact info available; see listing under Disability Access & Justice for other services. *Spanish spoken? N*

Needy Meds Program

www.needymeds.org 800-503-6897

Free drug discount card that can be used at over 70,000 pharmacies nationwide. There are no income guidelines, registration needed or expiration for the card. The card is good for prescription drugs, over-the-counter medicines & medical supplies if written on a prescription pad by a doctor. It is also good for pet prescriptions that you have to pick up at a pharmacy.

Look online at www.needymeds.org to find a list of participating pharmacies.

Free *Spanish spoken? Y*

Medicine Assistance Tool

888-477-2669 www.medicineassistancetool.org

M-F 9-5 EST

Online search engine allowing individuals to look up financial assistance programs available through various biopharmaceutical programs for individuals who are uninsured or without eligible coverage for their medications. No cost for service; level of assistance based on medicine and/or program that is available at that time.

Spanish spoken? Y, Se habla espanol, additional languages via language line

WalMart \$4 Formulary

www.walmart.com,

Wal-Mart pharmacies offer \$4 per 30 day/\$10 for 90 day supply for certain medications. Go to a location in person or see website for complete medication listings and information.

N. O. area Wal-Mart pharmacy locations:

1501 Manhattan Blvd, Harvey 70058 504-366-3358

4001 Behrman, NO 70114 504-364-1488

4810 Lapalco Blvd., Marrero (Bell Prom) 70072 504-341-1363

3265 Manhattan Blvd, Harvey 70058 504-366-5711

1901 Tchoupitoulas St, NO 70130 504-522-6959

4301 Chef Menteur Hwy, New Orleans, LA 70126 504-434-6078

5110 Jefferson Hwy, Harahan, 70123 504-733-3373

8912 Veterans Memorial Blvd, Metairie, 70003 504-465-0171

3520 Williams Blvd, Kenner, 70065 504-466-6848

300 West Esplanade, Kenner, 70065 504-464-1597

8101 W Judge Perez Dr., Chalmette, 70043 504-278-2027

Spanish spoken? N

Addiction & Substance Use Services**ACER (Addictions Counseling & Educational Resources)**

Metairie 504-941-7580, Slidell 985-690-6622; www.acercanhelp.com

2321 N Hullen St., Ste B (Additional location in Slidell), Metairie, 70001

M-F 9-5 Administrative hours

Outpatient programs for addiction recovery including detox services and counseling.

Daytime and evening treatment offered.

Private Insurance, weekly financial agreements, Grant program, Medicaid; Walk-in or Appt

Spanish spoken? N

Alcoholics Anonymous

504-838-3399; www.aaneworleans.org (also aa-intergroup.org for online community)

Call or check website for information on times and places for daily, free meetings throughout NO area.

Spanish spoken? Y, call 504-444-2677, Se habla espanol

Behavioral Health Group (BHG)

504-524-7205 (Eastbank), 504-347-1120 (West Bank); www.bhgrecovey.com

2235 Poydras St. Suite B, New Orleans 70112 or 1141 Whitney Avenue, Building 4, Gretna 70056,

M-F 5- 1:30, Sat 5-10 (Dispensing Hours: M-F 5-12:45 and Sat 5-10) (Westbank location closes earlier)

Methadone (daily dispensing), buprenorphine, and counseling. Offers detox from methadone only.
Private Pay, Payment Plans, Some insurance, Medicare; Call for evaluation, no walk-ins *Spanish spoken? Y*

Bridge House

504-821-7120 www.bridgehouse.org
4150 Earhart Blvd., New Orleans, 70125
Intake M-F 9-2

Substance abuse treatment center for males (see Grace House for females). Addiction and relapse services for unaccompanied adults, includes vocational training, resume training, job search assistance.
Insurance or Free for uninsured; Appt. or Walk-in OK *Spanish spoken? N*

Council on Alcohol and Drug Abuse for Greater New Orleans

504-821-2232; www.cadagno.org
2640 Canal St., 4th Fl., New Orleans, 70119,
M-F 9-4:30 office hours, drug education classes by appointment only
Confidential, call-in referrals for drug and alcohol abuse ages 18+, DWI. Drug education classes and assessments; call for appointment.
Assessments \$110 for the uninsured or covered by Medicaid;
Spanish spoken? Y

Crescent Care (dba NO/AIDS Task Force)

504-207-2273 [https://crescentcarehealth.org/service/harm-reduction-services/Recovery Works](https://crescentcarehealth.org/service/harm-reduction-services/Recovery%20Works) info x504 Sharon Normand <http://crescentcarehealth.org/service/harm-reduction-services/>
1631 Elysian Fields, New Orleans
Syringe program 12-5 F (garage) or bulk day 2-4 W (2nd floor), Regular office hours 8:30-5 M-F
New Orleans Syringe Access Program (NOSAP) (2nd Floor) offers weekly syringe and safer injection equipment access and disposal, including muscling syringes for hormone injection; harm reduction and health education; Rapid Hepatitis C, HIV and Syphilis Testing and linkage to care, referrals to recovery services and other social services. If Friday hours are closed for holiday, then the Wednesday before is open 12-5 to general syringe access. Otherwise, Wednesdays are bulk days from 2-4: participants must bring 300 or more syringes and will be matched with up to 500. No cost, donations appreciated.
Recovery Works (info x1114 Sharon Normand) Psychoeducational peer support group for HIV+ people. Outpatient services including: Talk Therapy, Education, Medication Assisted Treatment, Art, Music, Yoga, Social Support, Community Education, Trauma Resolution.
Primary care offered including suboxone (buprenorphine), counseling and dental services. (See Primary Care and Dental/Eye Care for more info)
Free; *Spanish spoken? Y, Se habla espanol, 504-207-2273, marque 2*

DePaul Community Health Centers (dba Daughters of Charity)

504-207-3060
8-5 M-F, some locations 8-2 Saturdays
Smoking cessation program at multiple locations: St. Cecilia's in Bywater, New Orleans East, and Metairie (See listing in Primary Care for other services)
Free for those who qualify or covered by insurance, Medicaid, Medicare or sliding scale for uninsured;
Spanish spoken? Si medicos, no terapeutas. Llame 504-207-3060 y marque 9

Gateway Foundation

(504)368-9935
4103 Lac Couture Dr., Harvey, 70058
Provides treatment for male veterans or active military (6 month program) or civilian males (45 day program) with substance abuse issues. For referral from VA, call Mr. Hebert 504-507-5744 or Ms. Hobbs 504-539-5755, or visit 3434 Canal St.
Must have Medicaid or VA coverage; *Spanish spoken? Y*

Grace House

504-522-4476 www.gracehouse.org

6321 Strafford Place, New Orleans, 70131

Intake by appointment only M-F

4-6 months substance abuse treatment programs for females only. Substance abuse treatment, mental health referrals, assistance with housing, job-seeking, healthcare. Call for interview. Residential program. Need to make appt with Intake Coordinator.

Free if qualified; Call for info *Spanish spoken? N*

Jefferson Parish Human Services Authority

504-838-5257 gen. services East bank, 504-349-8708 gen. services West bank

504-832-5132 mobile crisis team www.jphsa.org

Administrative Offices: 3616 S I-10 Service Rd. W, Metairie, 70001

Office Hours: M-F 8-4:30

Adult intensive outpatient treatment for substance abuse, crisis intervention, referral to inpatient programs, referral for detoxification, drug screens, support groups and compulsive gambling treatment. Child/Adolescent tobacco, alcohol and drug prevention through school- and community-based programs, substance abuse services for adolescents and parents. Selected evening services are available. See Mental Health section for additional services.

JPHSA Locations:

- East Jefferson Adult and Child/Adolescent Service Center: 3616 S. I-10 Service Road West, Metairie, LA 70001
- West Jefferson Adult and Child/Adolescent Service Center: 5001 West Bank Expressway, Marrero, LA 70072
- Adult Community Behavioral Health Services: 3616 S. I-10 Service Road West, Metairie, LA 70001
- Compulsive Gambling Treatment Program: 3616 S. I-10 Service Road West, Metairie, LA 70001

Sliding scale (with paycheck stub), Medicaid, Medicare, some private insurance.

Spanish spoken? Y, at some locations

Jesus Miracle Power

(504)931-5179

8309 Apple St., New Orleans, 70118

24 hours, 7 days a week

One year faith-based, residential substance abuse and mental health treatment program for males only. No smoking on site, No facilities for disabled people. People on psychotropic drugs or pain killers not accepted.

Free; Call for interview *Spanish spoken? N*

The Louisiana Tobacco Quitline

1-866-228-4327 www.quitwithusla.org 24 / 7

Call line that provides smoking cessation counseling and referrals to other services in LA.

Five free sessions; *Spanish spoken? Y, Se habla espanol, other languages through language line*

Metropolitan Human Services District

504-568-3130; Help is available 24/7, www.mhsdla.org

Office hours M-F 8-4:30

Outpatient mental health services provided for adults, including medication, crisis counseling, addiction disorders counseling. Services at 5 locations in Orleans, St. Bernard & Plaquemines Parishes, coordinated through main MHSD office at number above. Locations listed below.

Central City Behavioral Health Center (adults 21yrs+ only): 2221 Phillip St., New Orleans, 70113

Chartres-Pontchartrain Behavioral Health Center (children 0-20yrs only): 719 Elysian Fields Ave, New Orleans, 70117

Algiers-Fischer Behavioral Health Center: 3100 Gen. DeGaulle Ave., New Orleans, 70131

New Orleans East Behavioral Health Center: 5640 Read Blvd., 2nd Floor, New Orleans, 70127

St. Bernard Parish Behavioral Health Center, 6624 St. Claude Ave, Arabi, LA 70032

Medicaid, Medicare, some insurance, call for info; Appointment only
Spanish spoken? Y, at some locations, inquire on main office line

NADA Ear Acupuncture at Maypop Community Herb Shop

nadaneworleans@gmail.com bit.ly/nadanola

Due to COVID:

Outdoors, weather-permitting Sat 1-3pm (final treatment at 2:45), at Speakeasy Farm 1214 France St
NADA acupuncture is used for insomnia, addiction, recovery, smoking cessation, detoxification, stress, anxiety, and general well-being. See Maypop listing under Community Support & Education for additional services.

Ear acupuncture by donation or free; Call, walk in or email for info

Spanish spoken? N

Narcotics Anonymous

504- 899-6262 (New Orleans area helpline), 504- 889-8840 (Unity helpline), 877-554-8308 (Northshore)

www.noana.org or www.nsana.org

P.O. Box 13801 (meeting locations all over NOLA), New Orleans

Greater New Orleans area group meetings to deal with and end addiction to narcotics held 7 days a week. Call either of the helplines or check website for current schedule of meetings held virtually (online/phone) and reopened in-person throughout GNO area. Option to speak with someone in recovery.

Free; *Spanish spoken? N*

Ochsner Addictive Behavior Treatment Program

504-842-3999 (option 2) www.ochsner.org

Intensive Outpatient Program, Family Treatment, and Aftercare Services combines intensive cognitive/behavioral therapy with an emphasis on 12 Step recovery. Due to COVID-19, all virtual: M-F psychiatry appointment 3x week in the morning and group therapy at 11a, 1p and 2p. Language translators provided.

Smoking cessation clinics free for LA and MS residents ages 18+ at various locations: Jefferson Highway, Uptown, Kenner, West Bank, Marrero, Chalmette, Destrehan, New Orleans East, Slidell, Covington, Hammond, Denham Springs, High Grove in Baton Rouge, Oneill in Baton Rouge, Chebert Houma, Northshore Covington and Slidell, Iberville in Plaquemines, Laplace, and Raceland. Hours vary.

Call M-F 504-842-7490 or 1-844-371-5806.

Covered by Most Health Insurance, Private Pay, Payment Plans, No Medicaid; Call for evaluation, no walk-ins

Spanish spoken? Y

Odyssey House

504- 821-9211 www.ohlinc.org

Multiple locations: Bohn Building, 2700 S Broad Ave; Detox, 4730 Washington Ave; Tonti Building, 1125 N Tonti St, New Orleans, 70119

M-F 8-5 (Admissions 24/7 Detox, 8-5 Residential)

Medically Supported Detox Facility, Short-term (approximately 28-day) residential drug rehabilitation program, Intensive Outpatient Program, Odyssey House Community Health Center, housing programs, OHMega (Odyssey House Minority Empowerment Group for Addiction); "Revive. Survive. OverDose Prevention Program." For LA residents only. Locations vary:

Sobering Center - temporarily closed due to COVID-19. 732 N. Claiborne Ave - Admission via EMS or NOPD only. For info, (504) 821-9211, Option 5 or ysanchez@ohlinc.org

Detox - 4730 Washington Avenue, New Orleans, LA 70125 Admissions 7AM-2PM, depending on bed availability

Referrals: (504) 821-9211 (Press 1 from the Option Menu) Note: Due to a high call volume, calls may go to voicemail. Please leave a message. Email: detox@ohlinc.org

Short term (28-day), Adult (18+ years) residential inpatient program, 2700 S Broad Ave. (504) 821-9211, ext 7800 or ahall@ohlinc.org After completing program, eligible for intensive outpatient program with on-site housing for 3-6 months (Transitions Program). S.A.F.E.R. (Syringe Access for Everyone, Really) mobile program assists with the

collection of used syringes, the distribution of unused syringes, and neighborhood syringe cleanups. Look for iPrevent mobile unit at various locations on monthly schedules. In partnership with the public library, the mobile unit is stationed at the Main Library the 2nd Tuesday of every month and at the East New Orleans Regional Library the 4th Wednesday of every month. Call 504-418-4955 for times & locations.

Detox and Residential free for uninsured, Medicaid (no private insurance). Medicaid/Medicare and sliding scale fee for Health Center. For housing programs, clients pay a portion of their rent. All other services free of direct charge.

Spanish spoken? Y, by appointment

Oxford House

1-800-689-6411 www.oxfordhouseela.org

Permanent housing at democratically run, self-supporting, drug and alcohol free homes. Rules may vary slightly among houses. Refer to website for locations of vacancies and contact information (specific to each house listing).

Submit application and interview with residents for acceptance.

Cost of rent, utilities, and house supplies shared. Move-in fee ranging from \$150-250 (due upon acceptance into House). Weekly costs range from \$100 to \$125 per person. *Spanish spoken? N*

Pharmacies in Orleans Parish that sell NALOXONE over the counter

Naloxone is the drug used to reverse opioid overdose, no ID is required for purchase, the pharmacist should tell you how to administer it.

- Any CVS or Walgreens.
- Avita Pharmacy: located in CrescentCare at 1631 Elysian Fields (Main Building), 504-822-8013 and 3308 Tulane Ave, Ste 102 (Marine Building), New Orleans 504-620-0670.
- Crescent City Pharmacy 2240 Simon Bolivar, New Orleans, 70113 504-267-4113
- Genoa Healthcare, 2221 Philip St, Ste Q, New Orleans, LA 70113, 504-571-9120 (free intranasal)

Cost \$20-40, \$3-5 with Medicaid

Individuals who cannot access naloxone locally can be trained online and mailed supply naloxoneexchange.com (low cost) or nextdistro.org/louisiana (free)

Positive Living Treatment Center *Not currently doing addiction treatment*

504-827-2701

3330 Canal St., New Orleans, 70119

Suboxone prescription, assistance signing up for Medicaid, LGBTQI services, mental wellness, adolescent case management, family and parenting.

Call for cost info, Medicaid, sliding scale, private insurance; Call to make an appt.

Spanish spoken? Y

Responsibility House

504-367-4426, 504-367-4234 (adult male residential treatment program) or 504-366-6217 (housing)

www.responsibilityhouse.org

1799 Stumpf Blvd, Building 2, Suite 7, Terrytown, 70056

4-5 week residential treatment program for adult men with substance abuse, co-recurring disorders or dual diagnosis. Intensive outpatient program and supportive housing for men and women. Due to COVID, intensive outpatient program is virtual, M-Th 3 hours/day.

Residential Treatment Program is free, Medicaid.; Call to make an appt.

Spanish spoken? N

River Oaks Hospital

Call Center (24/7 support) 800-366-1740, 504-734-1740, www.riveroakshospital.com

1525 River Oaks Rd W, New Orleans, LA 70123,

24/7 Assessments; M-F Intensive Outpatient Groups 8:30-12:30 and Partial Outpatient 8:30-2:30

inpatient medically supervised detoxification and inpatient treatment for patients with dual diagnosis with Suboxone (buprenorphine) availability. For detox admissions - call at anytime; list of bed openings is available at 10:30a daily. Detox program emphasizes discharge planning and aftercare. Recovery to Renewal program is for active duty military service members only, who can attend this program for up to 28 days. Due to COVID, visitation is restricted but residents have increased technology allowances. Walk in or call ahead for assessment.

Covered by Medicaid, Medicare, and some insurance companies.;

Spanish spoken? Spanish spoken? Y ask for interpreters for any language and the hard of hearing. Resources for low vision and blind patients.

Smart Recovery

smartrecovery.org

Check website for information on times and places for virtual and in-person meetings throughout NO area. Each meeting has different phone and email contact. Mutual support meetings are free and open to anyone seeking science-based, self-empowered addiction recovery.

Free; *Spanish spoken? N*

Smoking Cessation Trust

504-529-5665 or 855-259-6346 smokingcessationtrust.org

8:30-5 M-F

As part of a legal settlement, cessation medication and counseling is free for LA residents who started smoking before September 1988. Any service location of your choice.

Free if qualified; *Spanish spoken? N*

Suboxone (buprenorphine) providers that accept Medicaid (in addition to those already listed)

- Avenues Recovery (formerly ARRNO - Addiction Recovery Resources), 4933 Wabash Street Metairie, LA 70001, 1-866-399-4673, 8:30-5 M-F, also accepts all private insurance (not Medicare)
- Depaul Community Health Centers (dba Daughters of Charity) multiple locations St. Cecilia in Bywater, Carrollton, and Metairie 1030 Lesseps St, New Orleans LA 70117, 504-207-1070 or 504-207-3064, M-F 9-5
- Healthcare for the Homeless, 1530 Gravier St., 504-658-2785 (other locations in Algiers and Central City see Primary Care section for additional services)

Other providers listed online but call ahead to verify <https://www.samhsa.gov/medication-assisted-treatment/practitioner-program-data/treatment-practitioner-locator>

Cost: Medication copay (Medicaid: \$3-10/mo for month supply), psychiatry, counseling, and urine toxicology screening requirements vary by location.

Treatment Atlas

800-597-2557 treatmentATLAS.org

Answer a 13-question, anonymous assessment that will take around 10 minutes. You'll receive guidance you can use to find the right treatment. Research shows that addiction can be treated using certain clinical practices, but there are no quality standards that require addiction treatment facilities to deliver these practices. As a result, the quality of care varies, and it's unclear whether facilities are doing the right things. This can make it hard for people to find high-quality addiction treatment for themselves or their loved ones. ATLAS can help you compare treatment facilities to see which are providing high-quality addiction care described in the Shatterproof National Principles of Care. ATLAS is managed by Shatterproof and RTI International and now serves 6 states, including Louisiana.

Cost of care and accepted forms of payment reported by each facility.

Spanish spoken? N

Trystereo (New Orleans Harm Reduction Network)

504 535-4766 (text, no calls) trystereo.org

Mobile Hours: Any, by appointment. Weekly drop-in hours: 5:30-7 M at 5523 St Claude and 3-4 T at Duncan Plaza, across from 1300 Perdido St

After-hours mobile access to sterile smoking & injection equipment for people who use drugs, overdose prevention, fentanyl testing strips, and harm reduction trainings.

No cost, donations appreciated. *Spanish spoken? Y*

University Medical Center

504-962-6110 or 504-962-6106 umcno.org

UMC Primary Care Center, Suite A (entrance located at 2003 Tulane Ave, New Orleans, LA 70112),

Integrated healthcare provides medication assisted treatment for opioid use disorders in a primary care setting.

Hours: 8:30 - 5:30 W and 8:30 -12:30 Th.

Substance abuse intensive outpatient services provide patients with 1:1 therapy with a licensed clinical social worker. The program will be expanded in the future to include group therapy for people recovery from addiction disorders.

Hours: 1-4 M-Th.

Tobacco/smoking cessation program with cessation medication and group behavioral counseling. Free or low cost: contact Lucretia Young via phone 504-702-5178 or email lyoun2@lsuhsc.edu.

Free or covered by Medicaid and other insurance, medication copays vary; *Spanish spoken? Y*

Women With a Vision, Inc.

504-301-0428, www.wwav-no.org, info@wwav-no.org or wwavno@gmail.com

1226 N Broad St., New Orleans, 70119

M-Th 10-4, with some late evening & weekend outreach and events

Black and Queer led health education and promotion agency specializing in reproductive health advocacy, sex worker rights, harm reduction outreach, community based research, case management and referrals. Safer sex, IDU kits and hygiene material distribution. See listing under Reproductive Health for additional services.

Free; Appts taken, Walk-Ins welcome, All genders welcome *Spanish spoken? N*

Anti-Violence

Children's Hospital's Audrey Hepburn CARE Center

504-896-9237 chnola.org

1101 Calhoun St., New Orleans

Free treatment and medical forensic exams for minors in cases of sexual or physical abuse or neglect. Free; *Spanish spoken? Y*

Louisiana Foundation Against Sexual Assault

888-995-7273 24 hr crisis line, 225-372-8995 office, Fax 225-292-1986 www.lafasa.org

11832 New Castle Ave, Ste 9, Baton Rouge, 70816

Statewide nonprofit agency offering info & referrals, training & research regarding sexual violence & services for survivors, families. Offers legal services and assistance, hotline and survivor services, accredits sexual assault centers, and offers assistance to seek justice for victims of campus sexual assault.

Free; Call for more info *Spanish spoken? N*

Louisiana Survivors for Reform

(504) 526-4255 - lsr@defendla.org -

www.facebook.com/LouisianaSurvivorsforReform

<https://promiseofjustice.org/home/louisiana-survivors-for-reform/>

Coordinated by Promise of Justice (organization). Coalition of crime survivors, homicide victims' family members, and community organizations creating change in Louisiana's criminal justice system through education, policy, and community. Regularly engages survivors of all crime to center their voices in the process of reform. If you have had an experience you want to share and engage in this reform process, please contact. Does not provide direct

services but will refer, connect and provide community support.

Metropolitan Center for Women and Children / Shelter is a part of their program

504-837-5400 24 hr crisis line, statewide rape crisis 1-888-995-7273, LA state wide hotline 1-888-411-1333 (call goes directly to them), www.mcwcgno.org Location confidential, Call 24 hours a day. Serves all parishes but located in Jefferson Parish. Emergency shelter for survivors of domestic violence; provides legal advocacy, medical advocacy, services for victims of sexual assault; residential and nonresidential counseling for domestic violence, stalking, human trafficking or sexual assault.

Free; Call for more info *Spanish spoken? Y*

NOFJC (New Orleans Family Justice Center)

504-592-4005, Fax 504-592-4009, www.nofjc.org
701 Loyola Ave, 2nd Fl., Ste 201, New Orleans, 70113
M-F 8:30-5p.

Serves all parishes but located in New Orleans.

24 Hour Crisis Line for shelter/resources 504-866-9554

Comprehensive free one-stop center for survivors of domestic violence, sexual assault, stalking, and their children. All services provided in both English and Spanish or will secure interpretation. Services include: Trauma counseling and groups, wellness supports, temporary safe space/shelter, legal consult, restraining orders, custody, housing consult, case management, and social and health care services. Hospital medical advocacy for survivors, HOPE Clinic partners with the NOFJC to provide forensic exams and medical care to survivors who don't feel comfortable going to a hospital.

Spanish spoken? Y, Se habla espanol

Project Save

504-310-6872 701 Loyola, New Orleans, 70150

Restraining Orders& Emergency legal representation for survivors of domestic violence in Orleans Parish. Services include temporary restraining orders, temporary child support, temporary custody, and temporary use of property.

Free; *Spanish spoken? Y, Se habla espanol*

St. Bernard Battered Women's Program

St. Bernard Parish 24 Hour Crisis Line: 504-277-3177, Plaquemines Parish 24 Hour Crisis Line: 504-275-6336, www.fvpsb.org

Provides 24-hour crisis line, safety planning, emergency shelter (45+ days), transportation, legal/court advocacy, support groups, art therapy, children's services, case management, educational materials, speakers, community education, teen violence prevention, outreach programs.

Free; Call ahead *Spanish spoken? N*

Silence is Violence

504-948-0917 www.silenceisviolence.org

3401 St Claude Ave, First Floor, New Orleans, LA 70117 M-F 9-5

Advocacy and resources for survivors of violence of all crimes. For crime survivors families and friends, and violence prevention. Includes Victim Allies Project.

Free; Call or check website for info *Spanish spoken? N*

STAR (Sexual Trauma Awareness & Response)

Office: 504-407-0711 Fax: 504-509-6368 Hotline: 855-435-STAR star.ngo

123 N. Genois Street, New Orleans, 70119

Advocacy, counseling and legal services available to youth and adult survivors of sexual violence at no cost, intended to assist you at any stage of healing.

Free; Call or check website for info

Tulane Law School Domestic Violence Clinic

504-865-5153. 6329 Freret St. Ste 130, New Orleans, 70118 M-F 8:30-5

Provides civil legal services to survivors of domestic violence. Must call in advance for a phone screening, no walk-ins. In order to engage with this legal clinic you can not be currently represented by an attorney.

Shelters for Victims Fleeing Violence

These shelters are specifically for folks fleeing domestic or sexual violence and at unlisted locations. Call for intake—you will need to answer some questions about your situation for them to see if you qualify.

- Crescent House (New Orleans) 504-866-9554
- Beyond the Veil (New Orleans) 504-259-4844
- Metro Centers for Community Advocacy (Jefferson) 504-837-5400
- St. Bernard Battered Women's Shelter (Arabi) 504-277-3177
- The Haven (Houma) 1 (800) 915-0045
- Safe Harbor (Mandeville) 985- 839-8989
- Jeff Davis (Jennings) 337-616-8418
- Oasis (Lake Charles) 337-436-4552

National resource: INCITE! Women of Color Against Violence

incite.natl@gmail.com www.incite-national.org

INCITE! is a national activist organization of radical feminists of color advancing a movement to end violence against women of color in our communities through direct action, critical dialogue, and grassroots organizing. INCITE! is made up of grassroots chapters and affiliates across the U.S., including the Women's Health & Justice Initiative and formerly the New Orleans Women's Health Clinic; a national collective that works to leverage this grassroots organizing on a national and trans-national platform; and thousands of members and supporters internationally.

INCITE! works with groups of women of color and their communities to develop political projects that address the multiple forms of violence women of color experience in our lives, on our bodies, and in our communities.

Spanish spoken? Y, Se habla espanol

Shelters & Housing

This section is in two parts: Short Term Shelters and Long Term Housing & Advocacy.

Short Term Shelters

Armstrong Family Services

504-899-2995 www.transitionalhousing.org/li/armstrong_family_services_70119

2215 Washington Ave, New Orleans, 70113

Services: housing includes temporary shelter for up to 30 days; case management for families with children - can help homeless parties due to eviction or other form of crisis; possible no-interest loans although limited availability.

Free; *Spanish spoken? Y*

Baptist Friendship House

504-949-4469, www.baptistfriendshiphouse.org

813 Elysian Fields Ave., New Orleans, 70117

Transitional housing for women with children. **Currently closed, possibly re-opening in July 2020**

Covenant House

504-584-1111 www.covenanthouse.org
611 N. Rampart St., New Orleans, 70112
Open 24 Hours

Shelter for homeless youth 16-22. Education, case management, drop-in medical clinic, job readiness program, gardening programs, daycare/nursery, food and clothing in structured environment, Rites of Passage program. Rent on sliding scale. Services on an individual basis but will take single adults with children. Couples accepted, but housing is in separate facilities.

Free to stay; sliding scale, Medicaid, Medicare, insurance accepted for health clinic (fees required for labs & tests); Call for info or walk-in.

Spanish spoken? Y, in clinic, N for residential intake

Hagar's House for Women

504-210-5064, www.hagarshousenola.org

Intake hours (best time to call) M-F 9 AM-5PM

Long term transitional housing and 24 hour emergency shelter for single women (Transgender inclusive) who are 18 or older, and women with children (male children must be 8 or younger), not using drugs, and not suffering from any serious mental illnesses. Programs include art & yoga, capacity building partnership empowerment model. Call to set up an intake appointment.

Free; Call to set up appt. *Spanish spoken? N*

New Orleans Low-Barrier Shelter

504-517-1815 1530 Gravier Street

24-hour intakes for individuals 18 years old or older. Accepts pets and provides storage locker. Guests can go in and out at any time. Communal setting.

New Orleans Mission

504 638 5434 www.neworleansmission.org

1130 Oretha Castle Haley Blvd., New Orleans, 70113

M-F 9-6 office hours

Overnight shelter for men & women. Intake/Check In from 3:30-5:30 PM. Breakfast/Lunch/Dinner served daily, only to those staying overnight. Must be out by 6:30 AM. Work program available for men & women with full time jobs.

First 21 nights free; Walk-in *Spanish spoken? N*

New Orleans Women's Shelter

504-522-9340, www.nowcs.org

2020 S Liberty St., New Orleans, LA 70113

Transitional housing for homeless single women 18 & older, pregnant women, and women with children; programs for residents include case management, parenting classes, employment program.

Free; Call for info *Spanish spoken? N*

Ozanam Inn

504-523-1184 www.ozanaminn.org

843 Camp St., New Orleans

Intake 8-4, bed requests end at 4PM

Emergency shelter for males. Priority for long term stays for those in self-help recovery program. Short term stays: Arrive between 8 & 4 to fill out intake form, check-in starts at 4:45. Must leave in morning by 6 AM. No guaranteed beds after 10 nights. 3 meals served daily. Clothing available T, Th & F: Men's at 2 PM, women's 10:15-11:15 AM, limit 10 people.

Free; Walk-In *Spanish spoken? N*

Salvation Army

504-899-4569 www.salvationarmy.org

Office: 4526 S. Claiborne Ave Shelter: 4500 S Claiborne Ave, New Orleans, 70125

Office: 8:30-4:30 M-F Intake 4-6 PM daily; morning departure by 7 AM

Emergency shelter for men (without children), women, and women with children. First 7 nights free, \$10 thereafter, or voucher. Emergency shelter & case management for women with children for up to 3 months with referral from overnight shelter.

Free for first 7 nights; *Spanish spoken? Y*

Long Term Housing & Advocacy

Boystown, LA

504-293-7900 www.boystownlouisiana.org

300 N Broad St. Ste 106, New Orleans, 70119

Residential treatment for youth with emotional/behavioral problems. Teaches social, academic, and self-help skills. For boys ages 12-17. Must be referred from courts or legal guardian.

Medicaid; *Spanish spoken? Y, Se habla espanol*

Housing Authority of New Orleans (HANO)

Info hotline 504-670-3395, fax 504-286-8788 www.hano.org

4100 Touro St., New Orleans, 70122

Main office: M-F 8-5

Section 8 vouchers for rental assistance; waitlist typical.

Free; *Spanish spoken? Y, Se habla espanol*

Jane Place Neighborhood Sustainability Initiative

jpsni.org Contact lead organizer Y. Frank Southall 504-517-5470 frank@jpsni.org

2533 Columbus Street, Ste. 104 New Orleans, LA 70119

Community land trust providing advocacy and education for fair housing in New Orleans. Hosts monthly Renter's Rights Assemblies. Check website for other events & programs.

Neighborhood Housing Services of New Orleans

504-899-5900 Fax 504-899-6190 www.nhsnola.org

4605 Freret St., New Orleans, 70115

M-F 9-5

Assistance for first time home-buyers, with education, foreclosure prevention counseling and credit repair classes.

Assistance for home-owners with researching contractors and overseeing work done.

Some services free, fees for inspections, classes and estimates; Use website to sign up *Spanish spoken? Y*

Family Resources of New Orleans

504-822-8519, www.familyresourcesofno.org

817 N. Claiborne Ave., New Orleans, 70116

M-Th 9-3

HUD certified housing counseling agency providing housing counseling services such as: credit counseling, pre-purchase counseling, default/foreclosure prevention counseling, first time homebuyer's classes, financial literacy training, Self-Help Housing Program, individual development account (IDAs) enrollment and resources or referrals to social services organizations.

Some services free, fees apply to pull credit reports & homebuyers classes; Call for info *Spanish spoken? N*

Louisiana Fair Housing Action Center (GNOFHAC)

504-596-2100, fax 504-684-4997 www.lafairhousing.org

1340 Poydras, Ste 710, New Orleans, 70112

M-F 9-5

Investigations of discrimination complaints; legal support to survivors of discrimination based on race, color,

religion, sex, national origin, familial status and disability in rental, sales, mortgage lending and homeowner's insurance transactions. Post-purchase housing counseling to homeowners who are behind on their mortgage payments, facing foreclosure, struggling with predatory loans, and dealing with insurance claims. Fair housing education to service providers and first-time homebuyers.

Free; Call for info *Spanish spoken? Y, will provide interpreters*

Unity of Greater New Orleans

504-899-4589, 504-821-4496, hotline 1-888-821-4542, www.unitygno.org

2407 Baronne St. and 2475 Canal St., New Orleans, 70113

M-F 8:30-4, outreach Sat 8-4, Sun 10-5

Assists in finding housing for the homeless, refers people to housing assistance programs.

Call for info, no walk-ins *Spanish spoken? Interpreters available upon request*

Disability Access & Justice

ACE (Alzheimer's Care and Enrichment Program) at the Jewish Community Center

504-897-0143, www.nojcc.org, rachel@nojcc.org

5342 St. Charles Ave., New Orleans

M,W,F 10-2

Sessions currently online due to Covid. Exercise, meal preparation, music, and interaction with nursery school children for persons with Alzheimer's Disease or related dementia. Support groups for family members.

\$30 per day, scholarships available; Call & ask for Rachel Ruth

Spanish spoken? N

ARC of Greater New Orleans

504-837-5140, 504-837-5105 www.arcgno.org

925 S LaBarre Rd., Metairie, 70001

M-F, 8-4

Services for people with intellectual disabilities; provides employment opportunities for individuals with special needs.

Private pay, Medicaid; *Spanish spoken? N*

Cancer Association of Greater New Orleans

504-733-5539 or 800-624-2039; www.cagno.org

824 Elmwood Park Blvd., Suite 154, Harahan, 70123

M-F 9-4

Assistance with prescriptions & transportation for those undergoing cancer treatment; community education, including smoking cessation programs and projects geared for women undergoing breast reconstruction.

Free; Call for appointment or walk-in to pick application for assistance, which must be signed by a medical professional (applications can also be downloaded from website).

Spanish spoken? N

Cancer Care

800-813-4673, 1-800-813-HOPE; www.cancercare.org

M-Th 10-6 EST, F 10-5 EST

National nonprofit organization that provides free, professional support services for anyone affected by cancer. Provides grants to aid with transport, homecare, and childcare for low income patients in cancer treatment. All interviews and applications are done through phone & mail.

Spanish spoken? Y, leave voicemail & a Spanish-speaking counselor will call you back.

Epilepsy Foundation of Louisiana

225-298-5499 www.epilepsylouisiana.org

4137 S Sherwood Forest Blvd., Ste 210, Baton Rouge, 70816

Services for people with epilepsy and seizure disorder including support groups, counseling for the newly diagnosed, community education, assistance with medical support, information and referrals, medication assistance for indigent persons and a Hope mentoring program.
Free; *Spanish spoken? Y, Can call back with an interpreter*

Deaf Action Center

sbernius@ccano.org , 504-615-7122, 504-432-5794www.ccano.org
1000 Howard Ave (CCANO), New Orleans, 70113
Sign language interpretation services.
\$50 an hour fee, may be covered by insurance; Call or email for info
Spanish spoken? Y, by request

Families Helping Families

Orleans 504-943-0343, Jefferson 504-888-9111, www.fhfsela.org
Orleans: 2401 Westbend Parkway Ste 3090, New Orleans, 70114
Jefferson: 700 Hickory Ave, Harahan, 70123, New Orleans, 70127
M-F 9-4
Information referral agency for individuals with disabilities and their family members.
Free; *Spanish spoken? Y*

Goodwill of Southeast Louisiana

504-456.2622; www.goodwillno.org
3400 Tulane Ave, Ste 1000, New Orleans, 70119
Career Development services for people with disabilities: skills training, job placement and job retention, supported employment. Programs for veterans and formerly incarcerated people.
Free; *Spanish spoken? N*

Jefferson Council on Aging/Aging & Disability Resource Center

800-635-1437 504-888-5880 www.jcoa.net
6620 Riverside Dr., Ste 107 & 216, Metairie, 70003
M-F 8:30-4:30
Assistance for Jefferson Parish residents ages 60+ or disabled, including utility assistance, prescription assistance, job training/placement, meal delivery, referrals for equipment and homemaker services (limited to once per month). Social Security number required. Application process done over the phone or in person.
Free; Fee requested for meals. Call for appt.
Spanish spoken? Y, Se habla espanol

LATAN (Louisiana Assistive Technology Access Network)

225-925-9500, 800-270-6185, 225-925-9560 Fax; www.latan.org
3042 Old Forge Drive, Ste D, Baton Rouge, 70808
M-Th 8:30-5:30, Fri 8:30-4
Helps LA residents access devices, technology and aids that allow a person to be more independent, through reduced-interest, fixed-rate, extended-term loan program. Assistive Technology (AT) Marketplace (donated AT devices available for low or no cost). See website for additional programs.
Spanish spoken? N

Lighthouse Louisiana

504-899-4501 Toll-Free: 888-792-0163, www.lighthouselouisiana.org
123 State Street, New Orleans
M-F 8-4:30
Serves people in the region who are blind or visually impaired by providing employment opportunities and other services; some services for the Deaf also.
Most services are free; Call for info or appt. *Spanish spoken? N*

LA Office of Disability Determinations

504-361-6335 www.ssa.gov

2150 WB Expwy, Ste. 709, Harvey, 70058

M-F 8-4:30

Processes SSI/Disability Claims. It takes approx. 180 days to process a claim. Go to local SS office for assistance with signing up - call for locations - or use website to apply electronically.

Free; *Spanish spoken? N, interpreting can be arranged*

Medicare

800-633-4227, www.medicare.gov

Health Insurance program for citizens of 65+ years or those receiving SSI or disability benefits for 2+ years.

Individuals with Lou Gehrig's disease (ALS) or end-stage renal disease also qualify. Enrollment through Social Security Office 800-772-1213, which also has a "Low SS Program" that qualifies individuals who need extra help paying for medicine.

Free; *Spanish spoken? Y, Se habla espanol*

New Directions Adult Day Health Care Center

504-943-9418

1523 N Dorgenois St., New Orleans, 70119

M-F 7-4:30

For mentally impaired adults who need daytime care. Includes care and supervision; health screenings and preventative care; group, individual and social activities; nutritious meals and snacks; information and referrals; social evaluation; recreation and exercise; personal care training; education; counseling and reality orientation; community based transportation.

\$57/day, Medicaid and Medicaid waiver; Call for info

Spanish spoken? Y, upon request

Support Groups at East Jefferson General Hospital

504-456-5000 www.ejgh.org

4200 Houma Blvd., Metairie, 70006

Meeting times vary

Numerous support groups, including: Stroke survivors & their families, Parkinson's, A-Fib, Ostomy, Epilepsy, Diabetes, Celiac, and more. Call or see website for schedule. Free; *Spanish spoken? N*

Touro Diabetes Management Center

504-897-8813 www.touro.com/diabetes

In Touro Hospital: 1401 Foucher St., 3rd Fl., Ste C309, New Orleans, 70115

M-F 8:30-4:30

Outpatient diabetes education and training w/ MD order. Physician's order needs to be completed, signed and faxed to 504-897-7121.

Medicare, Medicaid, private insurance, sliding scale for uninsured (60% off); Appt. only *Spanish spoken? Y, language line*

Employment**Café Reconcile Youth Hospitality Training Program**

(504) 568-1157

Fax: (504) 568-9599 www.cafereconcile.org

1631 Oretha Castle Haley Blvd., New Orleans, 70113

8 week paid job training program for youth ages 16 to 24; includes hands on job training and life skills classes, a competitive stipend, daily meals, uniforms, and employment counseling. The program also covers professional communication methods, resume and cover letter writing, Front of House hospitality and Back of House Culinary

techniques, and personal and professional life skills. Also provides connections to support services including, mental health, child care, housing assistance, legal aid, and health care. Gladly accept transgender and gender nonconforming applicants.

Free; Call for info or fill out application online

Spanish spoken? N

City of New Orleans Workforce Development

www.nola.gov/economic-development/workforce-development/job1/

504-658-4500

3400 Tulane Ave, New Orleans, 70119

Resource maintained by city government, includes listings for Job1, Workforce Recovery, etc. Job 1 provides employment and training services federally funded through the Workforce Innovation and Opportunity Act.

Free; *Spanish spoken? Y, sometimes*

Deep South Center for Environmental Justice

504-272-0956 www.dscej.org

9801 Lake Forest Blvd, New Orleans, LA 70127

M-F 9-5

Free environmental health and safety training to undeserved New Orleans residents ages eighteen years and older. The comprehensive environmental and construction training includes academic remediation, life skills, job readiness and computer basics, as well as hands-on work simulation training in environmental technical courses designed to prepare trainees for careers in the construction and environmental remediation industry. Program graduates receive environmental certifications and are assisted with job placement in construction and environmental remediation jobs locally and across the United States.

Free; Applications online *Spanish spoken? N*

Jefferson Parish Workforce Connection

www.jeffparish.net/departments/workforce-connection

M-F 8:30-4:30 (Closes at 2:30 on Th)

Job training, computer access for job search and resume creation and connections with vocational schools. Some classes through Delgado. Trainings for Jefferson Parish residents only, computer access open to all, Louisiana ID required. Two locations: West Jefferson American Job Center 1900 Lafayette Street, Suite 1, Gretna, LA 70053 504-227-1283. East Jefferson American Job Center 1801 Airline Drive, Suite F Metairie, LA 70001 504-838-5678.

Free; Walk-in *Spanish spoken? Y, Se habla espanol, in Eastbank office; N in Gretna office*

Liberty's Kitchen

504-822-4011, www.libertyskitchen.org

300 N Broad (in ReFresh Project), New Orleans, 70119

Career preparation program for youth ages 16-24, includes case management, education & job placement services, with small stipend. Prepared to work with trans and gender non-forming youth.

Call for info or apply online *Spanish spoken? N*

New Orleans Job Corps

(504) 484-3501, fax 504-483-9078 neworleans.jobcorps.gov glomb.heather@jobscorps.org

M-F 8-4:45

Academic, vocational, and social skills training program for low-income young people ages 16-24.

Free; All programs virtual due to Covid, reach out to make an appointment.

Spanish spoken? N

Unemployment Insurance/LA Workforce Commission

866-783-5567, www.laworks.net

24 hrs. automated system

Info about and help applying for unemployment insurance benefits. Need to be (1) out of work due to no fault of your own (2) able to work (3) available to work (4) actively seeking work. Amount awarded depends on previous wages earned. Takes around 3wks to receive benefits. Information about job service, employer tax info, labor and employment law also available.

Free; *Spanish spoken? Y, language line*

Work NOLA Listings

workNOLA.com

Online job postings arranged by category, frequently updated.

Indeed Job Listings

indeed.com

Online job postings arranged by category, frequently updated.

Community Support & Education

This section is in four parts: Youth; Elderly; Wellness; and General Advocacy & Education

Youth

Agenda for Children

504-586-8509, 800-486-1712 www.agendaforchildren.org

8300 Earhart Blvd., Suite 201, New Orleans, 70118

M-F 9-5

Child care resource & referral program helps families find and choose high quality care. Also programs and counselors to assist parents with child care referrals for their specific needs, and training workshops for child care providers.

Most programs free, trainings between \$10-\$50.; Call for info, all services virtual due to Covid *Spanish spoken? Y*

BreakOUT!

(504) 252-9025, www.facebook.com/youthBreakOUT, www.youthbreakout.org

4327 Canal Street, New Orleans, 70119

M & T 9-5, Wed 1-6, Th & F 9-5; Drop-in hours vary, call ahead.

Youth organizing, leadership development, healing justice programs for LGBTQ youth (ages 13-24) who are impacted by the juvenile and criminal justice system; Official intake site for the office of the independent police monitor; Resource referrals for LGBTQ youth, including GED program referrals and transgender-specific resources and support.

Free; *Spanish spoken? N*

Grow Dat Youth Farm

(504) 300-1132 growdatyouthfarm.org

150 Zachary Taylor Drive (In City Park near Pan American Stadium)

Grow Dat is a five month leadership program that recruits and hires high school students to work in the field of urban agriculture. Through the collaborative work of growing food, the program focuses on developing a sense of responsibility, community, environmental stewardship, and service among participants. Grow Dat's mission is to nurture a diverse group of young leaders through the meaningful work of growing food. Students are recruited exclusively from nine partners: Warren Easton, Science and Math Charter, Joseph S. Clark, De La Salle, Lusher Charter High School, Youth Empowerment Project, Benjamin Franklin, Carver Collegiate Academy, and The Net Charter. Members of the Grow Dat team visit each of these schools in the fall to recruit students.

Head Start New Orleans

504-861-6344

List of Head Start locations is available online at: www.ccano.org/head-start-program

Preschool program for children age 3-5 who come from low-income or disadvantaged homes and need enrichment, life-skills and school readiness training to prepare them for entry into kindergarten. Children with disabilities included. Referral by self/family or social service agency, application.

Free if qualified.; Enroll online via One App *Spanish spoken? Y, Se habla espanol*

Kedila Family Learning Services

(504) 723-8831, dipo@kedila.org, www.kedila.org

1922 S Salcedo St., New Orleans, 70125

Summer Camp 8:30-3, in multiple locations, call or check website.

Summer camp programs for ages 6-14; Training programs for ages 18-24, including GED/HiSet prep, culinary & hospitality and basic construction training.

Free; Walk-in or call *Spanish spoken? N*

Kingsley House

504-523-6221 www.kingsleyhouse.org

1600 Constance St., New Orleans, 70130

M-F 8-5

Daycare for children (11 months to 18 years old) and the elderly, Counseling (first 3 sessions free, fees charged after), Summer camps. Additional locations, call or see website for info.

Free for income eligible, sliding scale for summer camp and afterschool; Call for appt. *Spanish spoken? Y*

Level Up Campaign

(504) 533-1652 thelevelupcampaign.myportfolio.com/

thelevelupcampaign@gmail.com

1123 Lamanche St, New Orleans, LA 70117

Activities and meals for youth 13-24 in the Lower 9th. Programs include music, art, yoga, design, printing, environmental justice, community outreach.

Call, email or check Instagram for updates: [@thelevelupcamp](https://www.instagram.com/thelevelupcamp)

New Orleans College Track

504-577-2021 collegetrack.org/communities/neworleans-la

2225 Congress St., New Orleans, 70117

M-F 11-7

Support for high school students working towards a goal of earning a college degree. Application period is during 8th grade year (sometimes 9th or 10th if space is available), students must attend Orleans Parish school.

Free; Call for info *Spanish spoken? Y*

North Rampart Community Center at St. Mark's

504-529-1681 CoachParker.northrampartcommunity.com

1130 N Rampart, New Orleans, 70116

M-F 3-6:30 during the school year (office hours 8-5)

After-school program for K-12. Includes African American art, gym, swimming, homework help, computer literacy.

Daily snacks & hot meals M-F. Annual summer camp, 8 AM - 3 PM, 8 weeks, includes breakfast & lunch.

Free for after school, summer camp is \$200; Call or Walk-in, ask for Coach Parker.

Spanish spoken? N

Rethink

504-332-5533 www.therethinkers.org

705 Flood St, New Orleans, 70117

Youth organizing and leadership development organization that trains black and brown young people to be organizers to support positive transformative change in their community. Programming under two umbrellas:

Roots Crew 12-14 year olds and Branch Division 15-25. Our programs are year round with concentration during the school year and membership and lead organizer training in the summer.
Free; Call for schedule *Spanish spoken? N*

RUBARB (Rusted Up Beyond All Recognition Bikes)

rubarbike.com, buildit@rubarbike.org
2239 Piety (Piety & Tonti) or call Liz at 504-943-0216, New Orleans
M 3-7, Fri 10-2

Volunteer-run educational bike project, focused on youth, with open workshops, field trips, and affordable refurbished bikes. All are welcome to come learn to build & repair bikes. All bike donations welcome.

Free; *Spanish spoken? Y, some bilingual volunteers*

Start the Adventure in Reading Child Literacy Program (STAIR)

504-899-0820, 504-202-8187, www.stairnola.org, shannon@stairnola.org
1545 State St, New Orleans 70118

M-F 9-5 office hours

Tutoring for 2nd grade students identified as needing assistance in reading. Due to COVID, programming is virtual at this time. See website for additional information.

Free; *Spanish spoken? Y, in some locations, call to check*

Urban Impact Ministries & Castle Rock Community Church

(504) 523-5556, www.urbanimpact.org
2323 Galvez St., New Orleans, 70125

M-F 1:30-4 summer day camp hours, M-F 9-5 office hours

Youth activities, including after-school homework help, recreation programs and summer programs.

Free for Central City residents; Walk in or call for info

Spanish spoken? N

VAYLA (Vietnamese American Young Leaders Association)

504-264-2452 www.vayla-no.org
13235 Chef Menteur Hwy. Unit A, New Orleans (East), 70129

Physical office closed due to Covid

Intersectional AAPI (Asian American Pacific Islander) nonprofit organization based in New Orleans focused on advocacy through providing environmental and reproductive justice education, community organizing education, and comprehensive civic engagement.

Call or visit website for info *Spanish spoken? Y, and Vietnamese*

YEP (Youth Empowerment Project)

Eastbank (504) 658-9221, Westbank 504-658-4577 www.youthempowermentproject.org
1604 Oretha Castle Haley Blvd. (classes held at 139 S Broad) in Central City,
1111 Newton St., 2nd Fl. in Algiers, New Orleans, 70119

M-Th 10-7, F 10-2

GED and basic literacy instruction to out-of-school youth and adults 16 and older from the Greater New Orleans region.

Free; Call for info *Spanish spoken? N*

Young Aspirations/Young Artists (YaYa)

504-529-3306, www.yayainc.com
3322 LaSalle St., New Orleans, 70112

M-F 10-6

Afterschool & professional enrichment program for youth ages 13-25, working with adult artists as mentors. Social justice oriented arts program.

Free; Call or check website for info *Spanish spoken? N*

Elderly

Harmony House Senior Center

504-267-3333

2201 Barracks St., New Orleans, 70119

M-F 9-2:30

Program for seniors 60+. One hot meal served. Activities include field trips, arts & crafts, birthday parties. For a ride, you must live between Canal, Moss, Franklin and Decatur Streets. Call between 7:30 and 8:30 AM to be picked up.

Free; Limited services due to Covid-19. Call for more information.

Spanish spoken? N

Mercy Endeavors Senior Center

504-568-0607, Fax: 504-568-0699 www.mercyendeavors.org

457 Jackson Ave, New Orleans, 70130

M-F 8-4

Socialization, recreation, health programs, spiritual programs, retreats, crafts, computer classes and various other activities to approximately 100 seniors. The program stresses independence and strives to keep older adults active and out of nursing homes. The on-site parish nurse makes referrals, translates medications and medical instructions, as well as encourages weight loss and healthy diets.

\$35 annual membership fee requested, no one turned away, proof of income required as part of application; Walk in *Spanish spoken? Y, Se habla espanol*

New Orleans Council On Aging

504-821-4121 ext. 120 for questions about services; www.nocoa.org

2475 Canal St., Ste 400, New Orleans, 70119

M-F 8-4

Info hub for senior centers & services all over New Orleans. Non-profit corporation responsible for seeing that a comprehensive and coordinated assortment of social, recreational, educational, employment and nutritional services are made available for all persons aged 60 and over in the City of N.O. Programs include direct information, advocacy and referrals, low-cost comprehensive dental services, legal services, caregiver support groups, Meals on Wheels, personal care assistance, light home maintenance assistance, utility assistance, minor home repairs, retired & senior volunteer programs, senior companion program & more.

Free; Appt. only *Spanish spoken? Y, by request*

SAGE New Orleans

504-517-2345 www.sageneworleans.org

2601 Tulane Ave. Ste. 500, New Orleans, 70119

Services and advocacy for LGBT+ older adults in the New Orleans metro area, including trainings and workshops on LGBT+ cultural competence for healthcare and other service providers, and social and educational events for LGBT+ older adults. As advocates on behalf of the LGBT older adult community, SAGE New Orleans is committed to ensuring that all LGBT older adults can live their best lives with the dignity, respect, and good health that they deserve.

Free; Call for info *Spanish spoken?*

Senior Centers with Jefferson Council on Aging

(504) 888-5880 800-635-1437 www.jcoa.net

Activity Centers & Meals, including exercise program and games for self-sufficient seniors. For members of Jefferson Council on Aging 55 and older.

Free for activities, small donation requested for meals; *Spanish spoken? N*

Wellness

Anna's Place NOLA

(504) 947-2121 www.annasplacenola.org annasplace@stannanola.org

1313 Esplanade Ave, New Orleans, 70116

Mon 12-3, Wed 3:30-7

Promoting healing and wholeness of body, mind and spirit in the Tremé/7th Ward and Greater New Orleans community by offering academic, cultural, and arts enrichment; and healthy lifestyle education. Call or check website for schedule.

Free; Walk-in *Spanish spoken? N*

Ashe Cultural Arts Center

504-569-9070, ashecac@gmail.com, www.ashecac.org

1712 Oretha Castle Haley Blvd., New Orleans, 70113

M-F 9-6

Creates and supports programs, activities and creative works emphasizing the contributions of people of African descent. Center offers theater programs, children's artistic and cultural programs, wellness events and more. Sistahs Making A Change health and wellness program provides dance and health education on Monday and Thursday evenings from 6-8 pm. Call or visit website for schedule.

Most programs Free; Call, walk in see website for info

Spanish spoken? N, some French speakers on staff

Brinton Family Health & Healing Center at Tulane University Community Health Center

Wellness Programs 504-988-9354 <https://medicine.tulane.edu/centers-institutes/brinton-family-health-healing-center>

711 N Broad St., New Orleans, 70119

Schedule varies, call or check website for calendar

Cooking classes, computer classes, smoking cessation, and growing list of other Wellness Programs. This site hosts Krewe du Lose- a weekly community group to discuss how to live healthier with supportive, Peer Leaders who share tips for long-term lifestyle changes

Free; Call for info *Spanish spoken? Y*

Queerfit

Times vary

Queerfit is a free weekly LGBTQ+ community workout space for everybody and every body (all fitness levels welcome).

Instagram: <https://www.instagram.com/queerfitnola>

Facebook: <https://www.facebook.com/groups/queerfitnola>

Contact: email gmbnola@gmail.com or message @queerfitnola on instagram

Hispanic Family Health Helpline

1-866-SU-FAMILIA (783-2645), sufamilia@hispanichealth.org, www.healthyamericas.org

M-F 9-6 EST, voicemail after hours

Health info (including mental health) in Spanish and English, assistance in finding low cost Spanish speaking services.

Spanish spoken? Y, Se habla espanol

Maypop Community Herb Shop

maypopherbshop@gmail.com

(504)304-5067 www.maypopherbshop.com

2701 St. Claude Ave, New Orleans, 70117

Shop is open for online & walk-up orders. Walk-up orders taken Monday, Wednesday, Friday & Saturday from 1 - 6 pm. Join email list for updates & resources. Check the website to schedule in-depth consultations and "clinic" appointments. Most services on sliding scale. Call or email for more info.

Most services on sliding scale, ear acupuncture free; Call, walk in or email for info
Spanish spoken? Y, call or email to confirm

NORDC (New Orleans Recreation Development Commission)

504-658-3000, www.nordc.org

Many programs and facilities for Orleans Parish people of all ages, including aquatics, ballet, music lessons, football. Must register each season.

Free or low cost; Due to COVID-19, this program is available with reservations only. Visit nordc.org/calendar to reserve your slot today.

Spanish spoken? Y, for some programs

Vitality Natural Health

504-810-5692 nolavitality.com jennifer@nolavitality.com

Classical Chinese acupuncture & herbal medicine, which restore smooth & even circulation, breath, & movement to the body. Providing affordable telehealth herbal consults during Covid time. Please text to schedule, and also, to get information about acupuncture. Please note that the website does not reflect Covid-related updates to protocols.

Sliding scale; *Spanish spoken? Y*

Women's Center for Healing & Transformation

(985) 892-8111 www.womenscenterforhealing.org

71667 Leveson St., Abita Springs, 70420

Programs to foster connection, growth & empowerment among women. Includes exercise, support groups, breathwork, listening circles, spirituality, art classes, social justice forums, & more. Counseling services on a sliding scale. Many programs free or sliding scale/donation requested; some set fees; Due to Covid-19, all programs are conducted online; Visit the website for available classes, registration information, fees, and Zoom links.

Many programs free or sliding scale/donation requested; some set fees; Call or email for info on meetings & projects *Spanish spoken? Y, sometimes*

Xavier University Health & Wellness Center

504-733-1127, wellnessctr@xula.edu

5110 Jefferson Hwy (next to Wal-Mart),

M-F 9-5 or by appointment

Programs and services that are offered at the Wellness Center include:

Blood pressure checks

Blood sugar checks

Blood cholesterol checks

Healthy cooking classes

Healthy living classes

Diabetes classes

Free; Call or email for info *Spanish spoken? N*

General Advocacy & Education

Adult Education (GED) Program at Delgado Community College

www.dcc.edu/academics/adult-education/default.aspx or www.facebook.com/nolaged 504-671-5434

615 City Park Avenue (Registration in Bldg 7, Room 170), New Orleans, 70119

Structured classes in the mornings, afternoons, and evenings, at sites throughout New Orleans that are flexible in finding a class schedule that meet a student's availability. Students are welcomed and encouraged to stay in the program as long as needed. We also offer unique opportunities for students to begin college level classes at Delgado as they finish earning a GED. Additionally, we offer ELL classes and Computer Literacy seminars.

Free; Call or check website for schedule. *Spanish spoken? Y, in ELL classes*

Community Data Center

www.datacenterresearch.org

Online system-wide maps of New Orleans schools, child care centers, afterschool programs, regional hospitals and community clinics; geared toward non-profit organizations but available to anyone with internet access.

Spanish spoken? N

Educational Program at Hispanic Apostolate and Catholic Charities

504-457-3462, 504-722-5692 ESL, 504-457-3462 citizenship, www.ccano.org/english-second-language-classes
2505 Maine Ave, Metairie, 70003

ESL and citizenship classes throughout greater New Orleans area. Support with immigration, social services, job placement, taxes, worker's rights, other services. GNO 722-5692; Tulane 862-3420.

\$25 fee for textbook, financial aid available; Call for info

Spanish spoken? Y, Se habla espanol

Imagine Water Works

www.imaginewaterworks.org

Advocacy, disaster response and relief, through a lens of anti-oppression, harm reduction, and collective liberation.

Current projects include: The Trans Clippers Project, the Mutual Aid Response Network, an "Anonymous Storm Prep Q&A" on Instagram, The Queer/Trans Guide to Hurricane Season, Working With Water: An Art/Science Symposium, The Little Library of Water, and Watermark: A Monthly Water and Climate News Briefing.

Check website for events and projects, or join the Mutual Aid Response Network at facebook.com/groups/MutualAidNewOrleans/

LGBT Community Center of New Orleans

www.lgbtccneworleans.org

2727 S Broad, Ste 101, New Orleans

Provides resources and advocacy that foster community development and social and economic justice efforts to strengthen the collective power of gender and sexual minorities and their allies in GNO area. Classes, support groups, game days, advocacy, connection to resources.

Free; Schedule vary, check website *Spanish spoken? N*

LA SPCA

504-368-5191, Clinic 504-363-1333 www.la-sPCA.org

1700 Mardi Gras Blvd, New Orleans (Algiers), 70114

M-F 9-5, Sat 10-4, Sun 12-4

Society for the Prevention of Cruelty to Animals, help with finding lost pets, pet care, pet adoption, low cost vet services. *Spanish spoken? Y, sometimes*

Louisiana Trans Advocates

504-450-7496, 504-366-7582 info@latransadvocates.org www.latransadvocates.org

Louisiana Trans Advocates strengthens and supports transgender and allied communities across the state through social support, education, empowerment, and advocacy in order to promote self-determination of gender identity and gender expression for everyone.

New Orleans People's Assembly

peoplesassemblyneworleans.org

Organizing, advocacy & community building for, with, and by working people of New Orleans. Connected to Take'Em Down NOLA, Women's Dinner Wednesdays, New Orleans Hospitality Workers Alliance, People's Community Sing.

Check website or facebook for events & programs

New Orleans Public Library

(504) 596-2560, www.nolalibrary.org

219 Loyola Ave., New Orleans, 70112 (Main Branch)

Public library system of New Orleans. Access to all kinds of media (books, movies, etc.), computer use, classes and tutoring programs at locations around GNO. See website for full listing of locations, hours & programs. Services by appointment due to Covid, including contactless curbside pick up, returns, prints and copies; 45-minute In-Library appointments to browse and checkout, use a public computer, charging stations; wifi in and around each building; wireless printing; Culture Pass program for area museums, zoo, etc.; free copies/prints - 10 pages per day; virtual programs for all ages.

Free; Check website for updates

Spanish spoken? Y, sometimes

NOLA Time Bank

www.nolatimebank.org (504) 439-4530, 504-507-0809

Volunteer mutual aid project using system of time as currency. TimeBankers share their skills by offering and receiving services. Each hour that is spent giving a service equals an hour in the "bank" that can be redeemed for an hour's service received. If you like to volunteer and give time to your community, TimeBanking is a way to get something back in exchange for your time

Free; *Spanish spoken? Y, by request*

For Formerly Incarcerated People

Community Lifestyle Institute

504-327-4990 Office (must leave message); www.communitylifestyleinstitute.org

Contact Jamillah at jamillah@communitylifestyleinstitute.org or 504-330-7720

M-F 8 - 11 AM

Reentry curriculum to females/males recently released. Skills assessment testing, Individual career plans, Work readiness, Digital literacy (technology skills).

Free; Call for schedule and appt. *Spanish spoken? N*

Formerly Incarcerated Transitions (FIT) Clinic

www.fitclinic.org Call Danielle Metz to make an appointment at 504-475-3784

2222 Simon Bolivar, New Orleans, LA 70115

on the 2nd Floor in the office with Healthcare for the Homeless

Primary health care for recently released formerly incarcerated people.

Justice and Accountability Center of Louisiana

504-322-4050 www.jaclouisiana.org info@jaclouisiana.org

4035 Washington Avenue, Suite 203, New Orleans, 70125

M-F 10-5

Resources for incarcerated and formerly incarcerated people, and their advocates. Assistance with expungement, access to resources, addressing disparities.

Programs free, clients responsible for own court costs; Call for appt.

Spanish spoken? N

Mary's Song Restoration Center for Women

504-822-1341 fax 504-733-1939 marysong.net marysong@vfellow.net

5708 Airline Dr., Metairie, 70003

M-F 8-4

Rehab shelter for adult women 12 month faith-based program. Go to website to apply and get a response between 24-48 hours. Must be tested for Covid.

\$1200 entrance fee requested, no one turned away; Call for appt. or fill out online questionnaire

Spanish spoken? N

Operation Restoration

504-684-9222 or-nola.org

2321 Thalia St., New Orleans, 70113

Provides academic counseling focused on helping formerly incarcerated women and girls with questions and provide guidance regarding their academic endeavors, application, admission and registration process; also tutoring, mentoring, and financial literacy support.

Free; Call to apply *Spanish spoken? N*

Re-Entry Program at Goodwill of SE LA

504-456-2622 www.goodwillno.org

3400 Tulane Ave, Ste 1000, New Orleans, 70119

Re-entry job placement program, call for info.

State of LA Department of Corrections

<http://doc.louisiana.gov/reentry-programming>

Resource website with re-entry resources compiled by the State.

The First 72 Plus

504.324-8859 www.first72plus.org

2915 Perdido St., New Orleans, 70119

Assistance with re-entry for formerly incarcerated people, including transitional housing.

Free; Call or visit the website *Spanish spoken? N*

VOTE (Voice of the Experienced)

504.571.9599 www.vote-nola.org

1024 Elysian Fields Ave, New Orleans, 70116

Call for hours

VOTE is a grassroots membership based organization that works in the areas of advocacy and education by/with/for formerly incarcerated people, with a focus on: Voter mobilization, Economic empowerment, Legal education, Community education, and Leadership Development. Contact us or come to a meeting to find out how to join us in shifting power and building sustainable communities and enterprises. Member meetings are the first Wednesday of the month from 6-8pm and are open to all.

Visit vote-nola.org/calendar for meeting and event updates.

Member meetings are the first Wednesday of the month from 6-8pm and are open to all. Visit website or call for more information about VOTE.

Call for schedule of events *Spanish spoken? N*

Justice & Legal Aid

ACLU of Louisiana

504-522-0617 www.LAaclu.org

1340 Poydras St., New Orleans, 70112

Legal aid specializing in discrimination, 1st amendment rights, immigrant rights, transgender rights, police practices, prisoners' rights.

Advocacy Center

(504)522-2337 Toll free: 800-960-7705; Spanish Ext. 2001; Vietnamese Ext. 2002 www.advocacyla.org

8325 Oak St., New Orleans

M-F 9-5

Legal aid advocacy services to persons living in Louisiana that are ages sixty and older, or are living with disabilities.

Provides legal representation, counseling, information & referral.

Free; Call for more info *Spanish spoken? Y, Se habla espanol, Vietnamese spoken*

BreakOUT!

(504) 252-9025, www.facebook.com/youthBreakOUT, www.youthbreakout.org

4327 Canal Street, New Orleans, 70119

M & T 9-5, Wed 1-6, Th & F 9-5; Drop-in hours vary, call ahead to set up a meeting time.

Youth organizing, leadership development, healing justice programs for LGBTQ youth (ages 13-24) who are impacted by the juvenile and criminal justice system; Official intake site for the office of the independent police monitor; Resource referrals for LGBTQ youth, including GED program referrals and transgender-specific resources and support.

Free; *Spanish spoken? N*

CASA (Court Appointed Special Advocate) New Orleans

(504)522-1962 www.casaneworleans.org

1340 Poydras #2120, New Orleans, 70112

Trains & provides volunteer court-appointed advocates for abused and neglected children in Orleans Parish who have already been removed and are in the foster care system. Accepting volunteers. Has a toll free number available 24/7, 365 days a year to call if you suspect child abuse or neglect 855-41a-kids.

Free; *Spanish spoken? N*

Families & Friends of Louisiana's Incarcerated Children (FFLIC)

(504) 708-8376, (504) 522-5430 fax, www.fflic.org

1600 Oretha C. Haley Blvd, New Orleans, 70113

M-F 9-5

Advocacy and education for families & friends of children involved in or targeted by the juvenile justice system, advocacy for youth in New Orleans public schools facing expulsion or suspension. New Orleans Chapter Meetings are held monthly in the office, call for dates & times.

Call for more info *Spanish spoken? N*

Hite Law Group

504-252-0678 hlg@hitelawgroup.com

701 Loyola Ave, Ste 403, New Orleans, 70113

M-Th 9-5, F 10-4

Sliding scale legal services for low-income LGBTQ people focusing on family law, name and gender changes, employment, and civil rights protections. Also specialize in serving survivors of intimate partner violence.

Innocence Project New Orleans

504-943-1902, info@ip-no.org, www.ip-no.org

4051 Ulloa Street, New Orleans, 70119

In Louisiana and Mississippi, the two states with the highest incarceration rates in the world, Innocence Project New Orleans frees innocent prisoners, exposes injustice and prevents wrongful convictions.

For more information on requesting assistance visit: <http://www.ip-no.org/how-we-take-cases>

If you call the office you will only receive the same information on our Web site. We only accept written applications directly from prisoners wanting help.

Free, only represents applicants who cannot pay; See website for info

Spanish spoken? Y

Justice and Accountability Center of Louisiana

504-322-4050 www.jaclouisiana.org info@jacLouisiana.org

4035 Washington Avenue, Suite 203, New Orleans, 70125

Resources for incarcerated and formerly incarcerated people, and their advocates. Assistance with expungement, access to resources during re-entry, addressing disparities.

Free; *Spanish spoken? N*

Louisiana Center for Children's Rights

504-658-6860 www.laccr.org

1100-B Milton Street, New Orleans, 70122

Resources for supporting & organizing young people and transforming the juvenile justice system. Advocacy for youth in prisons and detention (including LGBT youth in the juvenile justice system), and youth in New Orleans public schools facing expulsion, suspension and school arrest.

Call for info *Spanish spoken? Y*

Louisiana Civil Justice Center

504-355-0970 (800) 310-7029 www.laciviljustice.org

M-F 9-4

Legal service hotline, referrals, counseling on civil cases. Applications must be filled out over the phone to determine eligibility.

Free; *Spanish spoken? Y, Se habla espanol*

Louisiana Law Help

louisianalawhelp.org

Free resource from Louisiana's nonprofit civil justice community; this is a great place to start a search for assistance available for free or low-cost, or for assistance with self-representation.

Moore-O'Neal Law Group

504-475-8046 smandisamoore.esq@gmail.com

Legal support focusing on LGBTQ issues, family law, power of attorney, estate planning, policy and strategy, HIV policy. Facilitation and strategy for "movement groups" (broader than just organized nonprofits, also inclusive of community coalitions, etc).

Sliding scale; call for appointment

New Orleans Worker Center for Racial Justice

504-309-5165, www.NOWCRJ.org

217 N Prieur, New Orleans (6th Ward)

M-F 9-5

Defends the rights of immigrant and African American workers. Organizes and defends the rights of Guest Workers who arrive on the H2B and H2A visa programs. Working with Congress of Day Laborers, STAND with Dignity and National Guest Workers' Alliance.

Free; *Spanish spoken? Y, Se habla espanol, Hindi spoken by appointment*

Orleans Public Defenders

(504)821-8101

2601 Tulane Ave, Ste. 700, New Orleans, 70119

Provides legal representation to indigent defendants accused of committing crimes in the Orleans Parish.

Call for info *Spanish spoken? Y*

Project Ishmael

www.ProjectIshmaelNOLA.org (504) 233-3057

ProjectIshmaelNOLA@gmail.com

3401 Canal St., New Orleans, 70119

Mon-Fri 9am-5pm

Project Ishmael- pro bono children's immigration legal services.

Free; Call and leave a message *Spanish spoken? Y*

Patient Advocate Foundation

800-532-5274; www.patientadvocate.org

M-Th 8-8, F 8:30-7 EST

Assistance to patients with specific issues they are facing with their insurer, employer and/or creditor regarding

insurance, job retention and/or debt crisis matters relative to their diagnosis of life threatening, chronic or debilitating diseases. Mediation on behalf of patient. Case management, assistance with transportation, housing and other costs.

Free; *Spanish spoken? Y, upon request*

Southeast Louisiana Legal Services

504-529-1000 (Orleans, St. Bernard and Eastbank Jefferson Parishes; 504-340-1381 (Westbank Jefferson, Plaquemines, St. Charles Parishes); toll free 877-521-6242 www.slls.org

1340 Poydras, Ste 600, New Orleans

M-F 8:30-5

Legal aid in civil matters (no criminal) for low income people, including domestic violence, divorce (no community partitions), custody, housing/landlord-tenant, employment/unemployment, food stamps, SSI, Medicaid, successions, title clearing, tax sales, foreclosure counseling and defense, other homeownership problems, IRS tax disputes, oil spill issues, bankruptcy, consumer debt/fraud. Free if qualified and case is accepted. Call for appointments or outreach sites. Evictions should come in without appointment ASAP.

Free; Call for appt.

Spanish spoken? Y, Se habla espanol; also Vietnamese, Chinese, and other languages.

Southern Poverty Law Center - New Orleans Office

(504) 486-8982, www.splcenter.org

1055 St.Charles Ave, Ste 505, New Orleans, 70130

M-F 9-5; Leave a message 24 Hours a Day

Nonprofit civil rights organization providing legal and advocacy services, including immigrant justice project.

Free; Call for consultation

Spanish spoken? Y, can arrange for interpreters for other languages

Stuart H Smith Law Clinic & Center for Social Justice

504-861-5590 <http://www.loyno.edu/lawclinic>

540 Broadway St., New Orleans, 70118

M-F 8:30-4:30

Loyola law student legal clinic providing legal services to low income and indigent clients of New Orleans. Clinics in immigration, family law, criminal defense, and employment (see below).

Free; Call for appt. *Spanish spoken? Y, Se habla espanol*

Workplace Justice Project/Wage Claim Clinic

<http://wjpnola.org> (504) 861-5571 wccnola@gmail.com

540 Broadway St., New Orleans, 70118

Provides legal services for low-income native and immigrant workers, regardless of immigration status) whose are owed wages or have other workplace claims, such as harassment or discrimination at work; in response to COVID, WJP handles some unemployment claims; WJP also provides education about workplace rights and responsibilities; and advocates for policies to increase equity for workers.

Contact us by visiting website or Facebook page or filling out a Wage Claim Clinic intake form or leaving a message on WCC intake line (bilingual) 504-861-5571

Free; *Spanish spoken? Y, and Portuguese*

YEP (Youth Empowerment Project)

504-522-1316, www.youthempowermentproject.org

1600 & 1529 Oretha Castle Haley Blvd. (Central City), New Orleans

M-F 9-5

Advocacy, intensive aftercare, and case management services to New Orleans at-risk youth. Takes court referrals and walk-ins. GED & literacy program also (NOPLAY), at sites in MidCity, Central City, Uptown and Algiers. Village program is based in Mid City and provides GED services as well as wrap around supportive services to youth ages 16-21.

Free; See website or call for program details & locations *Spanish spoken? N*

Disaster Relief, Recovery & Rebuilding

City of New Orleans “NOLA Ready”

ready.nola.gov

Frequently updated info compiled by the city to prepare for and recover from disasters including hurricanes and pandemics. Includes info on Covid testing sites, meal programs, etc.

FEMA General Information

(800) 621-FEMA (3362)

www.fema.gov, staffed 24/7

To apply for federal aid or check on the status of your application related to disaster assistance. Provides assistance to those who are eligible- rental assistance, personal property, small business administration-low interest loan.

Free; *Spanish spoken? Y, Se habla espanol*

The Green Project

(504)945-0240, www.thegreenproject.org

2831 Marais St (and Press St), New Orleans, 70117

Thur-Sat 11-5 (Covid hours)

Sells & accepts donations of used building materials. Unable to complete donation pickups due to Covid. No consignment. Workshops on alternative building and environmental topics given twice monthly.

Spanish spoken? N

Habitat for Humanity

Office: 504-861-2077, To apply for a house ask for Homeowner's Hotline; www.habitat-nola.org

2900 Elysian Fields, New Orleans

M-F 9-5

Temporarily pausing first-time homebuyers program due to Covid.

Affordable homeownership (monthly payments less than 30% of your income and no interest on the mortgage) for local families or individuals who might not qualify for a traditional home loan. The program requires 350 volunteer hours with the organization and a need for shelter. Contact us by email (applynow@habitat-nola.org) to start the application process. Home repair services also available for those in need.

Fee based on income; Call for info *Spanish spoken? Y*

Imagine Water Works

www.imaginewaterworks.org

Advocacy, disaster response and relief, through a lens of anti-oppression, harm reduction, and collective liberation.

Current projects include: The Trans Clippers Project, the Mutual Aid Response Network, an “Anonymous Storm Prep Q&A” on Instagram, The Queer/Trans Guide to Hurricane Season, Working With Water: An Art/Science Symposium, The Little Library of Water, and Watermark: A Monthly Water and Climate News Briefing.

Check website for events and projects, or join the Mutual Aid Response Network at facebook.com/groups/MutualAidNewOrleans/

Lower 9th Center for Sustainable Engagement & Development

504-324-9955 Fax 504-267-5583 www.sustainthenine.org

5227 Chartres St., New Orleans, 70117

T-Sat 10-4

Assistance for Lower 9th Ward residents with rebuilding, access to green building materials & volunteer labor.

Currently taking no volunteers due to Covid. Supports community gardens, urban farms, farmers' markets. Request that you provide your own materials; Will provide referrals for food distribution and other community needs.

Fee for materials; Walk-in or call for application

Spanish spoken? N

Rebuilding Together/ PRC

(504) 636-3061 www.rtno.org

923 Tchoupitoulas St., New Orleans, 70130

M-F 9-5

Volunteer and contract labor for home rebuilding. Must be low income and either 60+yrs, disabled, veteran, single guardian with custody of minors or a first responder in order to qualify. Salvaged materials available at their low-cost warehouse, 2801 Marais St.

Free; Call for info *Spanish spoken? Y, Se habla espanol*

SBP

(504)277-6831, www.sbpusa.org

2645 Toulouse St., New Orleans, 70119

M-F 8-5

Rebuilding work includes: exterior work, framing repair, rough and finish electric, plumbing, insulation and drywall, interior texturing and painting, flooring and cabinets, interior doors, baseboards and trim work. Also sells homes to low to moderate income folks.

Free or sliding scale; Call or walk-in *Spanish spoken? N, but will arrange for interpreters*

Hotlines

Connect quickly to emergency assistance

Suicide Prevention Lifeline 800-273-8255

Trans Lifeline 877-565-8860

Metro Crisis Response for Mental Health or Substance Abuse

504-826-2675

Jefferson Parish Behavioral Health Mobile Crisis Line 504-832-5123

LA Sexual Assault Crisis Line 888-995-7273

Family Justice Center Domestic Violence Crisis Line 504-866-9554

Addiction Helpline 877-947-5900

Narcotics Anonymous 504-899-6262

NOLA Immigration Emergency Info Check online for updated

numbers www.facebook.com/congresodejournaleros/

211 Counseling & Resources in the GNO area

Situations and conditions often intersect and overlap.

Call any lines that speak to your needs!

December 2020

This resource guide is for YOU.

Looking for more?

This guide is available for download
on the following
websites:

www.antigravity.com
www.imaginewaterworks.org

Contact us with questions, additions, requests,
and offers to volunteer or collaborate:
Coleen Murphy, coordinating organizer,
at NOLResourceguide@gmail.com